TAM doc 4017 for CD1 Royal Mail Group

ROYAL MAIL GROUP - CONFIDENTIAL Record of Taped Interview

Record of Taped Interview Summary

Person interviewed:

TRACEY ANN MERRITT(TM)

Place of Interview:

MORTON LAW SOICITORS

YEOVIL

Exhibit No:

Number of pages: 20

GRO

Signature of interviewer producing record

Date of Interview:

9,11.11

Time commenced:

13.18

Tape reference no.:

073467

Time concluded:

14.02

Duration of Interview:

44 MINUTES

(delete as applicable)

Interviewing Officers:

GARY THOMAS(GT)

LISA ALLEN (LA)

Other persons present:

MIKE ROBINSON (MR) - SOLICITOR

Tape counter times	Person speaking	TEXT
		Usual introductions made, caution administered and explained. TM
		confirms that prior to the interview, forms GS001 and GS003 were
		completed and signed. TM accepts the presence of a Solicitor but not a
		friend.
		TM was interviewed regarding the audit shortage discovered on the 29 th
		September 2011 of £11,886.77 at Yetminster Post Office.
3.03	GT	Can I ask you to explain to me why there was that shortage at the
		branch?
	TM	Because your computers are naff basically. Because the computers do
		their own thing (buzzer sounds) you go off at night and they're
		balanced and you come on in the morning and you've got a deficit but

Tape counter times	Person speaking	TEXT
		I'm still waiting for you to tell me the results of the investigation from
		when it was first rolled over by a member of your staff because you've
		had £4,000 of my money already and I'm still waiting for the results of
		that investigation.
3.36	GT	Who was doing that investigation Tracey?
	TM	Well I reported it to the helpline, they spoke to the Contracts Manager
		who apparently said that he was going to be very nice and take it out o
		my wages and I said what happens then and they said there'll be a full
		investigation at the end of it. If you've found that it's not anything to do
		with you, we'll have your money back and that was 9 months ago and
		they finished taking money out of my wage packets 8 months ago, for 8
		months so I've had a month clear and I'm still waiting for the results ar
		nobody's come back to me.
4.20		TM said she reported it to the helpdesk when it first happened and has
		been contacting the Contracts Manager since she took on the Outreach
		as that hasn't been set up correctly but has been waiting since May for
		the Contracts Manager to ring her having left several messages.
5.03	ĠТ	Right well obviously that's a separate issue from here today?
	TM	Well it's not really is it because it's all linked.
	GT	Well it's not when the auditors turned up and you actually admitted to
		them that you'd taken money on the night before the audit.
	TM	No I would have said "on that day" and I will state on my kids life I will
		say anything when I'm shut in a room with 2 men that I do not know
		and I'm shut in there all day long and I'm not allowed out and I feel ve
		intimidated, I will say anything to get myself out of that situation. I did



Tape counter times	Person speaking	TEXT
		not take the money. I knew there was going to be money missing. I
		wrote out a cheque the night before which should have covered it and
		paid me more money back to cover the losses because they kept coming
		up. By the time I'd done my end of trading on the Wednesday it should
		have showed both offices well in credit so when they suddenly came up
		with they wanted more money out of me and they said why he says, my
		answer was "I have not got the foggiest".
6.10		TM confirmed her log on code to be TME001. She said her password is
		secure. TM confirmed her daughter Lisa worked at the branch, her log
		on code being LLP. She knows Lisa's password but Lisa did not know
		hers. TM continued that Catherine Scott-Hamilton covered holidays an
		Jean McDonald only worked once. She did not know Catherine's log on
		details or password and Catherine did not know hers or Lisa's.
7.34	GT	With regards to obviously the cheques there's a £9,500 one here. It's
		dated 29.9.11 and has an initial above where the 9 is. Suggestion bein
		that the, it was a 5 underneath and an error was made and then
		subsequently changed to a 9 and initialled and I presume that's your
		initial there is it?
	TM	My initial yeah.
	GT	Ok and that cheque was completed and filled out at what time?
	TM	That was completed the day before.
	GT	The day before the auditors?
	TM	Before the audit but I'd wrote the 29 th 'cos I'd done it after I'd done all
		the banking and everything because obviously my banking goes off at
		quarter past 4 so I wasn't, I was waiting to find out at the end of the da
		what my losses were, wrote out the cheque wrote it for the 29 th 'cos I



Tape counter times	Person speaking	TEXT
		knew it couldn't be banked until the 29 th .
8.33	GT	And why was it you wrote out the £9,500?
	TM	Because I knew both offices were losing money and I thought right if I
		go over the top that's all the money I had in my bank so I thought well if
;		I give you every penny I've got which is what you want anyhow then
		when I do my end of trading on the Wednesday the following week it will
		show so many thousands in credit and then at least I can do it centrally
		and I've got a few thousand to play with while you lot investigate.
9.58	GT	So on the 29th 28th evening of the 28 th then that wasn't the trading
		statement evening?
	TM	No.
	GT	So can I ask why on that particular evening then you would have written
		the cheque out?
	TM	'Cos it's end of week.
	GT	Right so what happened the previous end of week on the 21 st ?
	TM	l was alright.
	GT	You were alright?
	TM	No Yetminster would have been down for a little while on its funds but I
		phoned up on my Yetminster computer I am supposed to be able to
		order stock. I'm supposed to be able to order bar codes to rem money
		out from Yetminster to Chetnole. That was never set up I could not
		order those bar codes so I phoned the stock office I said "I cannot order
		the bar codes that I need to rem out from one office to the other to put
		money in" so they said "well we need to talk to the Contracts Manager"
		so I said "well in the meantime what would you like me to do I cannot go
ĺ		to Chetnole there's no point me going to Chetnole with an empty case is
į	l	I

Tape counter times	Person speaking	TEXT
		there?" and they said "we can send you some out but it would take a
		week or so" and I said "and what would you like me to do in the thing?"
		so they said "you'll have to do anything you can to take money out" so
		what I had to do and whether it's, and that's why Catherine has probabl
		told you a statement that I asked her to cover £2,000 because I had to
		take money out of Yetminster take it to Chetnole but I couldn't rem it
		out of Yetminster so every time I had to cover it as though it was in
		Yetminster although I'd used it in Chetnole because I had no option
		because I had no bar codes to do the rem in and they were aware of it.
	GT	But as, if we said as a joint package though obviously if you took 2,000
		from Chetnole and give it Yetminster or you took 2,000 from Yetminste
		and gave it to Chetnole, transactions going through, correct me if I'm
		wrong but joined together then they should balance even if you'd
		borrowed from Paul to give to Peter or whatever you know you've take
		2,000 from Chetnole to give to Yetminster.
	TM	Yeah but what I'm saying is when I do my end of week I only do end of
		week on Yetminster so that would have shown a down do you see wha
		mean.
11.47	GT	Ok and the surplus would be in Chetnole?
	TM	And the surplus should have been in Chetnole and that's why I said to
		Catherine and I'll be perfectly honest I've taken £2,000 out of Yetminst
		to put into Chetnole but I can't rem it out because I still haven't got my
		bar codes and to this day as far as I am aware that is still blocked for r
		to order them bar codes.
	GT	Right so when you say about Catherine what did you say to Catherine
		then or explain to Catherine that you need?
	TM	I explained that I couldn't, I have no bar codes I couldn't rem money ou

GT Ok so what did you ask Catherine to do? The put in £2,000 at the end of the day as in as though it was in Yetminster's money not. GT Right so for example if there was 3,000 of £20 notes you asked her to increase it by 2,000 to make it 5,000? The Well however she done it. GT Yeah to increase it by 2,000 whatever? The Yeah 'cos obviously the other one would have been showing up. GT Ok and that would have been at what time when was that? The What do you mean what time? GT Well was it June January? The When she was last. GT When she was last working at the office.	Tape counter times	Person speaking	TEXT
2.50 GT Right ok and that was £2,000? At that time it was £2,000. GT Ok so what did you ask Catherine to do? TM To put in £2,000 at the end of the day as in as though it was in Yetminster's money not. GT Right so for example if there was 3,000 of £20 notes you asked her to increase it by 2,000 to make it 5,000? TM Well however she done it. GT Yeah to increase it by 2,000 whatever? TM Yeah 'cos obviously the other one would have been showing up. GT Ok and that would have been at what time when was that? TM What do you mean what time? GT Well was it June January? TM When she was last. GT When she was last working at the office. GK so as you said at that time then you would have taken 2,000 out of Yetminster and taken it to Chetnole and if you'd balanced Yetminster you would have had a shortage in Yetminster but the surplus should have been at Chetnole? TM Yeah. GT Now obviously when the auditors turned up and they done both offices obviously the shortage came in at. (indistinct) GT Or just short of, yeah just short of 12,000. You'd written out a cheque	**************************************		so I've taken money out of Yetminster to put into Chetnole but I was told
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		TM	(indistinct)
for 9,500.		GT	Or just short of, yeah just short of 12,000. You'd written out a cheque
			for 9,500.

Tape counter times	Person speaking	TEXT
	TM	mm.
	GT	On the night of the balance on the 28 th but this cheque hadn't been
		entered onto the Horizon system had it?
	TM	No.
	GT	Why did you not enter it onto the Horizon system then?
	TM	'Cos I just told you I'd already done all my work done my end of week,
		realised that the office was throwing up losses again which were, it
		seems to do 'cos I, your computer system does it's own thing so I wrote
		out the cheque. Once I've already done the end of week you can't go
		back in and do it 'cos that looks stupid so first thing in the morning that
		is the first thing to do but obviously I've never go to that stage because
	one parameters of the control of the	your auditors were there.
	GT	Ok.
	TM	Which I knew they were due anyhow.
14.42	GT	In what respect?
		I knew they were going to be there either that week or the following week.
	GT	Well why would that be?
	TM	Because although Post Office Limited say the audits are random, they
		are about as random as a Monday coming once a week because every
		year around the same time I have an audit.
	GT	Well I put it to you now that you have no idea that there was going to b
		an audit on that day of the week and do you know why? Have we met
		before today?
	TM	No.
15.14	GT	Have I ever been to your office?
	TM	No.

Tape counter times	Person speaking	TEXT
	GT	No I requested that audit to take place at your office.
	TM	That's ok.
	GT	So that's how, it was nothing about it being a random audit or anything
		it was a special request audit by myself.
	TM	Well I can only tell you what they said and they said "oh they're all done
		random".
	GT	They are done random unless there's considered to be a problem at a
		particular branch and if there's considered to be a problem at a
		particular branch which is identified by cash declarations, we have ONCH
		management systems which obviously when you put your ONCH data in
		etc it does an automatic ordering system and it obviously would send
		you cash if you needed it etc etc. Now obviously if those show large
		discrepancies up or down or whatever obviously it flags up and then it
		causes a concern at a particular branch and I can tell you that the audit
		was ordered specially by myself. Now in respect of obviously the
		auditors turning up and I know you mentioned that you were locked in a
	<u> </u>	room with 2 auditors, what do you mean by locked in a room do you
		mean in the secure area of the Post Office?
	TM	mm.
	GT	Where you actually serve customers. Ok so was the shop closed at that
		time?
	TM	No.
	GT	Right so you had customers coming into the office in the open you
		weren't actually locked in a room away from the public if you like?
	TM	No I had all the public staring at me which wasn't nice.
16.36	GT	Right ok whilst you monitored the audit taking place?
	TM	Well apparently I wasn't allowed to leave the room.



Tape counter times	Person speaking	TEXT
	GT	Yeah 'cos you had to monitor the auditors taking place?
	TM	Yes.
	GT	Ok well obviously what the audit report says is that after arrival I think
		your daughter was there and you'd gone to the Cash & Carry just to so
		of go for a shorter version and subsequently you arrived about 9.15,
		they advised you that they were here to perform an audit and it says
		before we commenced our checks Miss. Merritt offered me a cheque fo
		£9,500.00 explaining she'd removed cash to the value the previous
		evening after she declared her cash on the Horizon system?
	TM	No she didn't offer it she said in the basket which is where all my end c
		day stuff is, is a cheque for 9,500.00.
	GT	It says the cheque was with her outstanding daily documents.
	TM	In the basket so it's not 'I offered it'.
	GT	She also said "she meant to put the cheque through the system the
		evening before but hadn't done so and was intending to process it in th
		morning". When asked whether it was needed for bills for the retail
		business she said "it was for something personal at home and nothing
		do with the shop" is that not correct or?
17.45	TM	That's what I said but as I say I would have said the man was made of
		cheese on the moon at that time.
	GT	But why would you need to, why would you need to if you could say to
		them, if you could say to them that you balanced the night before?
	TM	Because nobody ever believes you, nobody believes you.
	GT	So why not tell the truth, why tell a story about taking the money hom
	TM	Yeah what happened last time I told the truth I said there was £2,000
		that something happened and I ended up with a £4,000 bill so did you
	K. W.	really want me to say "oh good I'll tell them exactly what happened and

ape counter times	Person speaking	TEXT
		then they'll make it an £18,000 bill"?
	GT	Well if you told them exactly what happened Tracey we might not be sa
		here today thinking that you'd stolen the money?
	TM	Because nobody believes you nobody believes you.
	GT	Well I don't believe you at the moment either.
	TM	That's fine.
18.55	GT	Are you familiar with doing daily cash declarations?
	TM	Yes.
	GT	Right ok is it always yourself that does daily cash declarations?
	TM	No
	GT	So does everyone do daily cash declarations?
	TM	Yes.
	GT	Have you ever instructed any of your staff to inflate the daily cash
		declarations?
	TM	No except when I know that I've taken money for Chetnole.
	GT	So on the one occasion with what was her name?
	TM	Catherine.
	GT	Catherine when you took £2,000 you asked Catherine to increase it by
		£2,000?
	ТМ	And I've asked Lisa to do it after that, the week after because obviously still hadn't got my bar codes.
19.37	GT	Right well the document that Mike's just popped in front of you there is
12.37		called 'an Event log balancing' that I asked the auditor to take out on the
		day and it shows all of the cash declarations between the 1st August
		2011 and the 29 th September 2011. As an example at the top the first
		one looking down it says 'AA stock unit LLP002' which I take to be Lisa
		It says 1 st August 2011 17.29 declaration completed cash declaration

Royal Mail Group

Tape counter times	Person speaking	TEXT
		total £16,367.11 and then underneath it says 'variance check
		discrepancy for that stock unit of £2,883.60p' so what I assume here is
		that Lisa has put the cash figures in for the 16,000 she's hit the variance
		button and it tells her that there's £2,883.60 discrepancy. Subsequently
		the next day it looks like the same log on code LLP 17.27 this time
		declaration 24,166.90p and a discrepancy of £26.12 and it goes on
		£28.04, £55.43, amounts that we would you know could be a genuine
		error and you expect to possibly see in an office when the declarations
		done. I'd like you to go down to the 10 th August where at LLP's log on
		code at 17.27 we have a variance check discrepancy having put in the
		total cash of 4987.35 a discrepancy of £11,343.14. Now I take it that
		that's Lisa's log on code, can you recall whether that was a discrepancy
		that you recall being such a large amount out or would it be one that
		Lisa would have possibly done?
	TM	No I can tell you exactly what happened that time. I'd taken money off
		the (indistinct), I took the money, I put it in the safe in the bag at the
		back of the safe. Lisa worked the Post Office she worked with the money
		that was in the Post Office at the end of the day when she said "Mum
		there's a hell of a discrepancy here what's gone on" I said "did you
		include the bag that's in the back of the safe?" opened the bag and hey
		presto she hadn't included it so then when she put that in it came up to
		whatever it came up to.
22.18	GT	So within the space of a moment a £12,000 increase and a discrepancy
		of £3.14p.
	TM	Yeah 'cos there was £12,000 roughly in the bag so it came up with
		£3.00 whatever discrepancy which I can live with.
22.41	GT	I've got a print out here which obviously shows all your rems arriving,

Tape counter times	Person speaking	TEXT
		this particular document here shows all the cash entered and then over
		the far side here this is the total cash which would agree with those and
		these are the rems that come in. If we look across.
	MR	What's rems?
	GT	Remittances Mike it's money that comes into the branch if you're, to
		operate you, if you declare that you've only got £2,000 and it knows tha
		tomorrow you're going to pay out £5,000 then the Post Office will
		automatically send you a remittance.
23.20		TM was informed the last amount that came in was £6,000 on the 9 th
		August which does not tie up with the £12,000 that came in with the
		rem man when this discrepancy was put into the computer to which she
		replied:-
23.37	TM	Well there was a bag of money I can't, I'm not going to lie to you I can't
		remember exactly what was in the bag at this time because it was
		weeks ago.
	GT	Well I think you are lying to me Tracey because the reason I think you'r
		lying to me is I don't think there was a bag of money I think there was a
		discrepancy of around the £12,000 mark weeks before the auditors
		turned up, I think you're clutching at straws now and you've come up
		with the money being in the back of the safe.
	TM	I'm not clutching at straws 'cos I've got nothing to clutch on.
	GT	When we've got evidence to show you that no money was in the safe
		and I think you've inflated the cash there at that time. That's the first
		one on the 10 th , if you look into the, if you move forward to the 12 th
		August and at, we have the log on code now of CSH002 which I believe
	TM	Yeah Catherine.

Tape counter times	Person speaking	TEXT
	GT	To be Catherine your holiday relief.
	TM	mm
24.33	GT	She's declared cash of £1,037.37p at 17.16 and done a variance
		discrepancy which a bit like your daughter now has found another
		£11,852,46p so I take it there was another bag of cash at the back of
		the safe was there?
	TM	I don't know I wasn't there was I. I'm not being funny I was on holiday.
		I can't answer that one.
	GT	Although you weren't there is it not true that you asked Catherine to
		inflate your cash by £12,000 'cos it was missing?
	TM	No.
	GT	So when I contact Catherine and ask her about this what do you think
		she's going to tell me?
25.09	TM	I don't know what she's going to tell you.
	GT	I think she's going to tell me that the reason I called a special audit wa
		because we were advised that you had money missing at your Post
		Office and if we did an audit there we would find cash missing which is
		what we found and the reason we did that was because we had
		information passed to us to say 'I was asked to inflate by £12,000 I
		wasn't prepared to do that. I did it one night and I said I wasn't going
		do that again" so I think you're telling us a complete pack of lies Trace
	TM	She was only there one night anyhow, she was only there one night so
		why would she have been asked to do it twice.
	GT	Ok so on the 12 th and then on the 13 th we have a declaration of
		£1,771.00 of CSH002 so if you didn't know her log on code and
		password she must have been there.
	TM	Alright well I'm sorry I can't remember.

Tape counter times	Person speaking	TEXT
*******	GT	And she does £11,951.09 so she's actually balanced quite close she's
		within about £1 of her balance for that day but she's not prepared to
		inflate it by the £12,000 you've asked her to is she?
	TM	Don't know she never spoke to me about it.
	GT	No 'cos she spoke to us.
	TM	That's fine.
	GT	Did you not ask her to inflate it by £12,000 then?
	TM	No not by 12,000 no.
	GT	Right so it's going to be her word against yours that she's lying and she's
		come to us and yet low and behold when we call an audit team in we
		find it to be around about £12,000 missing some 4, 5, weeks after the
	3-	incident and yet you then now claim that you're in the Post Office in a
		locked room which is actually the Post Office secure area open to the
		public and low and behold we find that money to be missing and you
		then tell the auditors that this cheque that you've written out is in
		respect of the night before when you've used money for personal money
		I put that to you and you say you've made it up a story, I think the whole
		thing is a story because you've probably got financial difficulties.
	TM	I have not got financial difficulties.
26.57	GT	You've probably been using the Post Office money then for whatever
		means whether it's for through desperation or greed then if you don't
		have money that you've used the Post Office money and I think that
		obviously that we want to obviously, I've spoken to Mike prior to today
		about obviously not obtaining copies of your bank statements etc.
	TM	I've got them here I've got nothing to hide.
	GT	Ok what we'd like to do is.
	ТМ	I work 7 days a week if I need money I get off my backside and work.

Tape counter times	Person speaking	TEXT
		I've got no reason to take money from the Post Office but I will tell you
		while we're on tape and this is just one incident and I know you're going
		to say it's not relevant to this, this is just one, that's a letter that I never
		even asked for that the lady's done ok.
	GT	Ok
	TM	Because there are issues with your computers and I know the Post
		Office are not going to admit it but there is.
27.47	GT	Ok this letter that's been passed I'll read out it says 'The Old Parsonage
		Chetnole, (indistinct) Dorset 4 th November 2011. To Whom it May
		Concern. On Wednesday morning in the recent past I went to the Post
		Office session held in Chetnole Village Hall to post a package. Tracey
		entered the details onto the computer system but the system froze an
		would not process details. When possible she tried again but it did not
		process the request. I went to have a coffee the Post Office session is
		held at the same time as the weekly coffee morning in the village hall
		and Tracey later came up to give me the receipt for the package. The
		system had issued her with multiple receipts which she had in her han
		at the time' and that's signed by someone called Jenny Shepherd.
	TM	Because what happens is you put it in once and suddenly it's registere
		that you've done the same transaction 6 times. Now I'm sorry and it
		doesn't come up with the receipt saying 'duplicate' so it's not like I'm
		pressing receipt receipt receipt receipt do you see what I mean
	GT	So it couldn't be that it froze and that you entered it again to try and
		unfroze it and it entered it again to try and unfroze it and entered it
		again to unfroze it then?
	TM	No no and I'd already phoned the helpline to say I was having major
		problems with that computer that day and I've had major problem with

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Tape counter times	Person speaking	TEXT
		that computer since I've opened at Chetnole.
29.00	GT	Do you think that it is only your two computers at Chetnole and
		Yetminster that there is a problem with the Post Office then given that
		we have I don't know 17,000 Post Offices operating on the same
	this and the second	computer system?
	TM	No I don't, I'm sorry no I don't 'cos there's 11,500 of us that are all
		having problems.
34.48	GT	Let's focus back to your holiday relief.
	TM	Yeah.
	GT	Why would she, if she didn't believe or know.
	TM	I can't answer for her can I, I'm not being rude but I can't.
	GT	But she's prepared to do a witness statement to stand up in Court to
		give evidence to say you've told her to inflate the cash 'cos the monies
		missing.
	TM	That's fine I can't answer for her.
35.10		TM said she does not live above her means.
35.15		When asked if she has copies of her Nat West statements between May
		and September, TM said she only has her last statement as she never
		has any money in her personal account and therefore shreds her
		statements.
35.33	LA	So how could you write a cheque if you haven't got no more in there?
35.29	TM	Because I was putting the money from that account and that account
		and that account and that account into it and as you can check.
	GT	So what and you've transferred?

Tape counter times	Person speaking	TEXT
	TM	I've borrowed 3,500 off my partner's Mum, I've taken every penny out o
		my business account, I've taken every penny out of my other business
		account and I've, and my wages that were due that day to write the
		cheque.
	GT	But at the time when you wrote the cheque then on the 28 th , dated the
		29 th there wasn't £9,500 in your account?
	TM	There would have been on that day.
36.18	GT	Ok those cheques have both been not honoured can you explain why
		that is?
	TM	That one was always dubious and I told you that was dubious because
		I'd used some of the money to transfer to there and it was whether the
		shop earned enough to put it in there but this one the Nat West which
		you need me to say for the tape, he said to me I will be taking this
		cheque now and going to the nearest Post Office and banking it today
		will it clear and I said yes because at that point it would have cleared.
		$\frac{1}{2}$ weeks later or whenever you banked it, I think it was about 3 weeks 3
		$\frac{1}{2}$, I've had direct debits coming out, I'm not being rude I had direct debi
		that missed by about £20 or £30 going through because I had direct
		debits going through and I hadn't got the cash in at that time but had h
		banked it when he said or if I had banked it when he said, it would have
		cleared without a problem that one I didn't even expect him to ask for,
		he said to me 'I'm not leaving this office unless you give me a cheque's
		I wrote out cheque and that was on a wing and a prayer and that at th
		moment if you put that in again which I know probably you can't do bu
		it wouldn't because now my rent for £2,000 has come out of that
		account for my shop and for the premises.

Tape counter times	Person speaking	TEXT
38.20		TM said she is probably in a position today to repay the missing money
		but said "I haven't taken the money' but would put herself in debt to do
38.33	GT	So as of today you would be in a position to supply us with a
		replacement cheque for £9,500?
	TM	I could yeah.
	GT	That would be honoured?
	TM	It would be honoured if you bank it.
	GT	Well again I would have to post it and send it but you would know that
		£9,500 is coming out of that bank account as you probably would hav
		at that time.
	TM	Yeah but then I can't guarantee you. I'm not being funny some of my
		direct debits and I'm not going to lie are once every 6 months once in
		year I can't guarantee when they're here like my direct line for my car
		rescue I couldn't tell you what month it hits but if it hits but at the
		moment I've got it.
	GT	ls it easier to supply cash?
	TM	Well is the bank going to let me have cash for that amount?
39.15		TM said it would be easier if they told her what bank account they we
		to take it from and she could transfer the money.
39.27	LA	You're saying this cheque that's written out that's dated 29 th of the 9 th
		where it's been altered it looks like a 5 underneath but you said that's mistake yeah?
	TM	Even the auditor questioned me at that time and I've got my cheque

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Tape counter times	Person speaking	TEXT
		book here you can check that I haven't done them out of sync, ok I didn't
		do it, alright I'm human I'm sorry I sometimes write, if you look on what
		I've just done there that one's a bit dodgy because sometimes my brain
		says it's got to be this number and my hand writes something different.
	MR	Can you Tracey just explain whether that was already changed when the auditor?
	TM	It was changed before the auditor came.
41.00		The Officers inspect TM's cheque book stubs.
42.30	GT	Right so this cheque book stub starts on the 9 th of the 12 th 09 and it
		goes through and we've got various things in there 'Dave loan 540 Dave
		loan 570 then we go into February 2010 still Dave's loan, February then
		we go into April 2010, May 2010, May 2010, June 2010, June 2010.
		We then have 29 th of the 4 th but we don't have a year and then the next
		one we've got the GRO birthday £20 on cheque 464
		so has that come out of the Nat West account then?
	TM	mm.
	GT	On the GRO
	TM	I don't know whether she's banked it, it's my niece's birthday.
43.19	GT	Right and then we got 465 blank, 466 blank, 467 blank.
	TM	Look I'm not being funny I have 3 cheque books and when I write a
		cheque I just pick up, they're all in my handbag I just pick up any but 6 th
		of the 10 th that's got last years and it's got this years in it. Now maybe
		I'm wrong for not using the cheque books in synchronisation but hey.
43.55	LA	But if we get the other statements following on from this up until when
		you wrote the cheques out we'll see the transfers going in and the cash

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150		
Tape counter times	Person speaking	TEXT
		should be there more or less until debits of.
	GT	Yeah we'll see it within 2o quid 'cos what dates are those up to 21st
		September?
	LA	6 th of the, 19 th August to the 20 th September.
44.09	GT	Right so the ones that, you're October ones are going to show all of the.
	TM	Obviously I haven't got that yet have I they send you them once a month
		don't they, they're not due yet and they show you loads of money going
		in cash and cheques and God knows what.
		Master tape seal signed on number 073467
		Interview terminated at 14.02