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**From:** Jane MacLeod [GRO]  
**Sent:** Sat 14/05/2016 4:36:03 PM (UTC)  
**To:** Patrick Bourke [GRO] Mark  
Underwood1 [GRO] Rodric  
Williams [GRO]  
**Subject:** Fwd: Post Office - Chairman's review - Confidential & legally privileged.

Please see email from Tim below.

I think it would be helpful to be able to respond with the status of each of the 8(?) actions that were being carried forward, a description of the remaining work and the expected completion time.

To this end, we should consider the work being done by Deloitte and how far we want to go to address the questions posed by Jonathan. Given the litigation, I suspect there is even less we are going to be able to say about the results of the further work, so we need to consider the value to be obtained from each step.

Having collated the information for Tim, can we please consider my question - perhaps with Jonathan. This is not to say that the Deloitte work should not continue, as it may prove to be useful in the litigation - although we need to make sure it is properly focussed for that objective.

Let's pick up on Monday.

Jane MacLeod  
General Counsel  
The Post Office  
[GRO]

Sent from my iPad

Begin forwarded message:

**From:** Tim Parker [GRO]  
**Date:** 14 May 2016 at 10:15:36 BST  
**To:** Jane MacLeod [GRO]  
**Subject:** Re: Post Office - Chairman's review

Thank you Jane. I think there will soon be frustration at the time this is taking (indeed I am also beginning to get somewhat frustrated) So what is now the projected timetable for completion on the components of the action list?

Best

Tim

Tim Parker

Chairman  
National Trust

20 Grosvenor Gardens, London, SW1W 0DH

GRO

Chairman  
Post Office Limited  
Finsbury Dials, 20 Finsbury Street, London, EC2Y 9AQ

GRO

Chairman  
Samsonite International SA  
Westerring 17, B-9700 Oudenaarde, Belgium

On Fri, May 13, 2016 at 10:13 AM -0700, "Jane MacLeod"  
wrote:

GRO

Dear Tim

Here is my regular fortnightly update on the progress of your review and the litigation.

Review

- Helpline - In relation to the allegation that our Helpline may have provided incorrect advice to subpostmasters which resulted in a loss to the accounts, Bond Dickinson (the external firm conducting the work) has now completed its investigations. Although some investigations were limited because certain records are no longer available and there were inaccuracies in the information provided by complainants, their draft report reveals that there is no evidence to support the allegations that have been made. We are currently reviewing the report ahead of sharing it with Jonathan Swift to seek his view as to whether it sufficiently discharges his recommendation in this area, but we are confident that it should.
- Horizon System – We have had further meetings with Deloitte in relation to the extent of the work necessary to discharge Jonathan’s 3 recommendations on the testing of Horizon, and they have begun work on the substantive phase of that work. It is, by its nature, an iterative process in that, dependent on early results, further decisions then need to be made on whether or not to explore further. To assist us in this process, I have asked the new Chief Information Officer, Rob Houghton, to review the process undertaken by Deloitte, to sense-check these further decisions. Our next meeting with Deloitte takes place on 20 May.
- Suspense Accounts – You will recall that Deloitte are also conducting the work, into the existence and nature of the relationship between POL’s suspense accounts and specific branch accounts over the relevant period. This a materially different exercise to the IT testing, and I understand that most of the relevant accounting processes were/are based paper records and manual reconciliations. We will shortly be having a specific meeting with Deloitte to discuss their progress on this and will be keeping AI Cameron briefed on those discussions.

- Prosecution Practice – Jonathan Swift has confirmed that Brian Altman QC can limit his initial review to those 19 cases presenting the specific features of double charges in question, and decide on the basis of those findings whether to extend the exercise. That work is ongoing.

Litigation

As I indicated in my last update, we are in the process of preparing a short paper for the May Board which will include, at a high level, a summary of the legal claim, the likely timescales, and our initial approach for its management. I have briefed the GE today on these matters. As ever, should you have any questions, do give me a call.

Kind regards,

Jane



**Jane MacLeod**

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