

Witness Name: Carl Creswell

Statement No.: WITN11730200

Dated: 22 October 2024

## POST OFFICE HORIZON IT INQUIRY

---

### SECOND WITNESS STATEMENT OF CARL CRESWELL

---

I, Carl Creswell, will say as follows.

#### **INTRODUCTION**

1. I am Director, Post Office Policy and Business Engagement, in the Department for Business and Trade. In this statement I refer to that Department and its predecessors as **“the Department”**. I have prepared this ‘corporate’ statement on behalf of the Department in response to the Inquiry’s request for evidence dated 25 September 2024 (**“the Rule 9 request”**), in order to assist the Post Office Horizon IT Inquiry in relation to the Department’s role in providing redress for those affected by the Horizon scandal.
2. I have prepared this statement with extensive support of Departmental officials, the Government Legal Department and counsel. The contents of this statement are true to the best of my knowledge and belief. I am authorised by the Secretary of State for Business and Trade to make it.

3. This statement complements and should be read alongside my first witness statement made to the Inquiry dated 2 October 2024 (**WITN11730100**).

### **HORIZON SHORTFALL SCHEME**

4. I have set out detail on the Department's broader governance arrangements for the Horizon Shortfall Scheme ("**HSS**") below. The Panel assessment process is managed by the Post Office and its legal advisors. DBT's oversight consists of the weekly case review. Further information on this is set out below and at paragraphs 10 to 16.

#### *Governance Arrangements*

5. The Governance Arrangements for the HSS are set out in the Operations Agreement (HSS Operations Agreement with Post Office (**UKGI00017881**)) between Post Office and the Department. As the Department is the shareholder for Post Office Limited and is providing funding for the HSS, it has responsibility for agreeing key decisions related to the scheme, relating to cost, fairness for claimants, value for money, legal risk and funding.

#### *The Department's Horizon Shortfall Scheme Steering Committee*

6. The HSS Steering Committee is the Department's decision-making body for HSS matters. It sets the strategic direction for the Scheme, considers and provides advice and assurance on relevant policy risks and issues, and reserves the right to consider and approve Post Office's approach to exceptional cases (as described in paragraphs 10 to 16 below).

7. The Steering Committee currently meets fortnightly. Meetings are chaired by myself, as the project's Senior Responsible Owner ("**SRO**"). The Committee consists of officials from the Department's Post Office policy, Finance and Legal teams and HM Treasury. Previously UKGI attended in an observer capacity but has progressively withdrawn from that role in 2022 and 2023 to focus on its wider shareholder representative responsibilities.

#### *Working Group*

8. The Working Group supports the HSS Steering Committee with its functions. Its primary responsibility is for identifying and working through risks, issues, dependencies, and potential decisions that should be escalated to the Committee. It provides scrutiny and challenge to any proposals put forward by the Post Office and leads on engagement with the Post Office at an operational level.

#### *Monthly Monitoring Meetings and Quarterly Monitoring Meetings*

9. The Department's ongoing oversight of the Scheme includes scrutiny of monthly management information provided by the Post Office and monthly and quarterly performance monitoring meetings with the Post Office. The Operations Agreement (**UKGI00017881**) between the Department and the Post Office provides that the quarterly monitoring meetings should also aim to consider and provide an assessment of risks and issues affecting the scheme more broadly. The quarterly meeting provides a more formal review point, with a wider cast list. The monthly monitoring meeting provides me as the project's SRO with the opportunity to consider management information covering all applications to the Scheme showing: the status of applications; an up-to-date cashflow forecast; an

up-to-date cost estimate for the Scheme (including explanatory notes); any major changes to the risks / issues assessment reported at the quarterly SRO meeting; and information to monitor the Post Office's and the Department's responsibilities under the Public Sector Equality Duty ("**PSED**").

#### *Case Review*

10. The Department reviews cases that meet the 'exceptional case criteria' both prior to and following the panel assessment.
  
11. The development of 'exceptional case criteria' is a key part of the quality assurance, performance and risk management for the scheme. The criteria were set to ensure that the Department has sight of a proportionate range of cases, so it can satisfy itself that the assessment process is being carried out reasonably and consistently across different claims. The criteria have been updated from time to time to reflect novel cases or heads of loss that had not previously been considered. The current exceptional case criteria are exhibited separately (Post Office Limited Horizon Shortfall Scheme – Approach to review and approval of claims v9.0 dated 22 January 2024 (**BEIS0001188**)). For reference, the full names of the abbreviations used in this document are set out below:
  - (a) HMC: Horizon Matters Committee;
  
  - (b) RC: Remediation Committee;
  
  - (c) NCA: Notional Compensation Amount; and
  
  - (d) HOL: Heads of Loss.

12. The Department's officials receive a summary of the case information and recommendations made by the Post Office's external legal advisors, Herbert Smith Freehills ("HSF") and the independent panel. It also receives the assessment carried out by the Horizon Matters Committee in the Post Office.
13. Departmental officials can raise any queries or concerns with the Post Office on the cases that are escalated for approval.
14. The exceptional cases are shared with me to note the recommendations/outcomes.
15. This approval is then provided in writing to the Post Office team ahead of an offer letter being issued.
16. The number of cases referred to the Department varies week by week but my team estimates that it is 5 cases on average each week, implying a total of 650 cases since March 2022. The Department estimates that it provides approval to 90% of cases within 5 working days.

*Fixed sum offer*

17. The Government announced on 13 March 2024 that it would introduce fixed sum awards of £75,000 for eligible HSS claimants.
18. Following the announcement, Departmental officials engaged with the Post Office on delivery, communications and funding issues to ensure that the payments could be delivered effectively. For example, the uncertainty around the costs due to a growing cohort made the detail of the funding agreement more complex. Additionally, there were operational considerations to work through

because different groups of claimants were at different stages in the scheme and had different characteristics (bankrupt, dissolved companies, those who had received interim payments) that would require bespoke approaches. It was also necessary to ensure that the communications were clear and transparent and reflected the feedback that been provided to date.

19. These details were close to being finalised when the general election was called by the then Prime Minister on 22 May 2024.
20. During the pre-election period from 25 May to the election on 4 July 2024, civil servants had to apply discretion in carrying out any new activity due to the propriety rules protecting political impartiality. Given the nature of the Fixed Sum intervention, officials determined that new Ministers should be given the opportunity to approve the approach before implementation. However, work continued in the background on the funding, comms and delivery issues.
21. When the new Government was elected in July, officials had to test whether new Ministers wanted to proceed with the HSS Fixed Sum awards. This work was a priority for new Ministers in DBT and HMT, but they also needed to get up to speed on the issue. Ministers received advice on proceeding with the Fixed Sum on 22 July 2024 and gave approval on 30 July 2024 (Email from Secretary of State's Private Secretary dated 30 July 2024 RE: Ministerial Submission - Horizon Shortfall Scheme - Fixed Sum Awards - OFFICIAL SENSITIVE (**BEIS0000888**)).

22. Following approval from new Ministers, the Department's officials confirmed with the Post Office in August 2024 that activity could commence on the Fixed Sum awards and claimants could be contacted.
23. Post Office began issuing top-up offers in August 2024 so that those who had previously settled below £75,000 would be offered the opportunity to be topped up to this amount.
24. In September 2024, Post Office began contacting postmasters who had outstanding claims in the HSS, to offer them the option of accepting the £75k.
25. Offers and payments are now being rolled out at pace. As of 10 October 2024, 235 Fixed Sum invitations have been issued. 150 claimants have applied and 72 have received offers, of which 56 have been accepted and 54 have been paid. From the population in scope to receive a top-up to £75k, 1,771 invitation letters have been sent. 1,307 responses have been received, with 1,188 accepts of which 1,151 have been paid.

### **OVERTURNED CONVICTION PROCESS**

#### *Exceptional Cases referred to the Department*

26. The following table sets out the details of how many cases have been referred to DBT as an 'exceptional case' and the time period for DBT's review of such cases:

Type of claim	Number of exceptional cases referred to DBT		Time taken for DBT to review
	First offer	Second offer	
<b>Non-pecuniary</b>	16	17	1-6 working days
<b>Pecuniary</b>	4	N/A	2-8 working days

27. As the OC process developed, the Department and the Post Office agreed that non-pecuniary and pecuniary claims could be processed separately in order to speed up delivery of redress. Non-pecuniary claims were submitted more quickly than pecuniary claims following Lord Dyson's Early Neutral Evaluation in summer 2022. In October 2022, the Department decided to delegate approval rights for non-exceptional non-pecuniary claims to the Post Office, according to a set of exceptional case criteria (Overturned Convictions Operations Agreement with Post Office (**BEIS0000902**)). Since that date, 16 non-pecuniary claims have been submitted to the Department as they met the criteria to be categorised as exceptional. 17 revised offers (where the claimant had rejected the initial offer) were also submitted to the Department as exceptional.
28. The relevant governance board (Post Office Overturned Convictions Board or "POC") met every Wednesday at the time. The Post Office and the Department agreed that if a recommended offer was submitted to the Department by a Wednesday one week, then the governance board would review and decide the following Wednesday, so generally the Department's review period would be 1 week. In practice, claims were submitted on an *ad hoc* basis and the governance board would try to review them as quickly as possible, including via correspondence outside of the weekly meetings. The Department's review period for the 33 cases mentioned (16 offers, 17 revised offers) ranged from 1 working day to 6 working days. The Department provided feedback or approval to the Post Office either on the same day that a decision was made or on the following working day.



29. Following agreement of pecuniary principles between the Post Office and claimants' legal representatives (and the Department's approval of them), the Department decided to delegate non-exceptional pecuniary claims to the Post Office in May 2024. Since then, 3 claims have been submitted as exceptional, and 1 further claim has been partially submitted as exceptional (i.e. only certain heads of loss). The Department's review period per claim has ranged from 2 working days to 8 working days.

*Announcement of the fixed sum offer*

30. At paragraph 47 of my first witness statement (**WITN11730100**), I said that the Department began to consider making a fixed sum offer within the GLO scheme in summer 2023, but no announcement was made until January 2024. During the intervening period, the Department considered and analysed different policy options to advance its objective of timely and successful delivery of full and fair compensation for GLO claimants.

31. The policy required a full value for money assessment to be approved by the Department's Accounting Officer and by HM Treasury, having regard to Government responsibility for public finances. The Department's Ministers agreed in July 2023 that a fixed sum award was their preferred option to achieve the Department's objective (**BEIS0000888**).

32. On 9 August 2023, the Secretary of State wrote to the Chancellor requesting that we introduce a £100k fixed sum (Post Office Horizon Compensation Letter from DBT (**BEIS0000703**)).

33. On 4 September 2023, the Chancellor responded asking that the Department explore a fuller breadth of options given the risk of repercussions on the cost of other schemes to advance the ultimate objective of timely and successful delivery of full and fair compensation (Letter from Jeremy Hunt to Kemi Badenoch MP re Accelerating Post Office Horizon Compensation dated 4 September 2023 (**BEIS0000707**)).
34. On 2 November 2023, Minister Hollinrake wrote to the Chief Secretary to the Treasury confirming the request to introduce a £100k fixed sum payment (Letter from Kevin Hollinrake to John Glen MP re: Horizon Compensation (**BEIS0000727**)).
35. In January 2024, the Chancellor and Prime Minister agreed the Department's recommendation to introduce a fixed sum, at a lower level of £75k (Email from HMT 'RE: [12.00 Friday] Update on the Horizon IT scandal' dated 10 January 2024) (**BEIS0001189**).

#### **GROUP LITIGATION ORDER SCHEME**

36. At paragraphs 122 and 123 of my first witness statement (**WITN11730100**), I referred to what the Department calls a "full claim" being a claim that the Department, with advice from its legal advisors, considers does not need any further evidence for every element of the claim to be assessed.
37. For further context, such missing information sought from applicants on fully assessed claims can include, but is not limited to: requests for underlying documents referred to in the claim or Schedule of Loss that were not included in the claim bundle; points of clarification where the claim is unclear or ambiguous

(such as conflicting "but for" scenarios or sequences of events); flagging of assumptions and calculations in the forensic accountancy reports which are in contradiction of the scheme's Guidance and Principles that require the report to be clarified; or flagging of lack of detail or comment in expert medical report on key issues such as prognosis, severity of symptoms or recommended treatment which require the report to be clarified.

38. It is highly unlikely that any information would be missing from a Fixed Sum claim as the form only requires the GLO reference number, the previous settlement amount received from the High Court 'GLO' case and details of any interim payments received, as well as a date and signature. For that reason, missing information has not been an issue for Fixed Sum claims to date.
39. If a claim is received where further information is needed only from POL, such a claim will not be considered a 'full claim'. A Request for Further Information to the Post Office is treated in the same way for the purposes of the 40 working day target and the claim is still considered incomplete. It may be possible for the Post Office to respond within a few days to requests for simple clarification, in which case the Department will endeavour to respond within the original 40 working day period but this is unlikely to be the case where a shortfall analysis is required to be undertaken by the Post Office, as these are resource intensive and the resulting information can impact on the Department's assessment of multiple heads of loss which need to be considered carefully by the Department on receipt.
40. No information is required from the Post Office in respect of a Fixed Sum claim.

*Statistics on the GLO Scheme*

41. The following table provides an overview of key statistics relating to the GLO Scheme, current as at 30 August 2024:

<b>No. of</b>	<b>Fixed sum offer</b>	<b>Individually assessed claim</b>	<b>Total</b>
<b>Eligible applicants</b>			492
<b>Initial claim received (any claim received, including those not defined as 'full claims')</b>	152	178	330
<b>Completed claim received</b>	152	112	264
<b>Offers made on receipt of completed claim</b>	152	101	253
<b>Initial offers accepted</b>	149	39	188
<b>Subsequent revised offers accepted</b>	1	19	20
<b>Offer challenged (ADR facilitated by Dentons)</b>	0	2	2
<b>Claims resolved after ADR</b>	0	0	0
<b>Claims reviewed by GLO independent panel</b>	0	2	2
<b>Claims resolved after review by GLO independent panel</b>	0	0	0

<b>No. of</b>	<b>Fixed sum offer</b>	<b>Individually assessed claim</b>	<b>Total</b>
<b>Claims reviewed by Independent Reviewer</b>	0	0	0
<b>Claims resolved after review by Independent Reviewer</b>	0	0	0
<b>Claims paid</b>	150	51	201
<b>Outstanding claims (no initial or full claim received)</b>	-	-	162

42. Since the establishment of the GLO Scheme, the average period of time between the submission of an initial claim that is deemed not a 'full claim' and the submission of a 'full claim' is (as at 30 August 2024):

- (a) 18 days across all claims;
- (b) 4 days for those that accepted a fixed sum; and
- (c) 34 days for claims that are fully assessed.

43. Since its establishment, the average period of time between the submission of an initial claim for full assessment and the resolution of the claim is (as at 30 August 2024):

- (a) 45 days across all claims;
- (b) 25 days for those that accepted a fixed sum; and

- (c) 95 days for claims that are fully assessed.

*Expert Forensic Accounting Reports*

- 44. Although funded by the Department, expert reports are commissioned and received by claimants' legal advisors. The Department has limited data from one firm on the progress of such reports. However, this information is substantially out of date, we have doubts about its accuracy in some respects and it does not of course cover claimants represented by other firms. Furthermore, the information was provided by the firm concerned on the basis that it would not be further shared.
  
- 45. Since the establishment of the GLO Scheme, the average time between DBT approving funding for a forensic accounting expert report and a full claim being submitted by the Claimant is (as at 30 August 2024):
  - (a) 223 days across all claims;
  - (b) 172 days for those that accepted a fixed sum; and
  - (c) 232 days for claims that are fully assessed.
  
- 46. In relation to cases where funding for forensic accountancy evidence, medical expert evidence or both have been approved:
  - (a) 135 full claims have been received;
  - (b) 80 claims have been settled; and
  - (c) 74 claims have been paid,

(as at 30th August).

47. The standard levels of fees are set out in the published GLO Tariff of Reasonable Legal Costs (POL report – Post Office Horizon Scandal: GLO Compensation Scheme: Tariff of Reasonable Legal Costs (**RLIT0000281**)), which also sets out the Department's process for agreeing requests for larger amounts. The Department has approved fees above the tariff rate on 283 occasions.
48. Although funded by the Department, expert reports are commissioned and received by claimants' legal advisors. The Department does not therefore have complete information on the response of forensic accountants to the tariff, although it is aware that the two solicitors' firms representing the majority of GLO claimants have each contracted with a particular firm of forensic accountants.

### **MONTHLY MEETINGS**

49. At paragraph 140(a) of the Sixth Witness Statement of Simon Recaldin (**WITN09890600**), Mr Recaldin referred to monthly monitoring meetings to formally oversee the HSS. At paragraph 115(a) of the Seventh Witness Statement of Simon Recaldin (**WITN09890700**), Mr Recaldin referred to monthly monitoring meetings to formally oversee the OC Process. The following Joint HSS/OC Monthly Monitoring meeting minutes are exhibited to this statement:
- (a) Joint HSS/OC Monthly Monitoring meeting minutes for April 2021 (**BEIS0001104**), Joint HSS/OC Monthly Monitoring meeting minutes for July 2021 (**BEIS0001097**), Joint HSS/OC Monthly Monitoring meeting minutes for September 2021 (**BEIS0001074**) and Joint HSS/OC Monthly Monitoring meeting minutes for October 2021 (**BEIS0001073**);

- (b) Joint HSS/OC Monthly Monitoring meeting minutes for February 2022 (**BEIS0001078**), Joint HSS/OC Monthly Monitoring meeting minutes for March 2022 (**BEIS0001080**), Joint HSS/OC Monthly Monitoring meeting minutes for April 2022 (**BEIS0001103**), Joint HSS/OC Monthly Monitoring meeting minutes for May 2022 (**BEIS0001081**), Joint HSS/OC Monthly Monitoring meeting minutes for June 2022 (**BEIS0001079**), Joint HSS/OC Monthly Monitoring meeting minutes for July 2022 (**BEIS0001076**), Joint HSS/OC Monthly Monitoring meeting minutes for August 2022 (**BEIS0001200**), Joint HSS/OC Monthly Monitoring meeting minutes for September 2022 (**BEIS0001085**), Joint HSS/OC Monthly Monitoring meeting minutes for October 2022 (**BEIS0001084**), Joint HSS/OC Monthly Monitoring meeting minutes for November 2022 (**BEIS0001202**), Joint HSS/OC Monthly Monitoring meeting minutes for December 2022 (**BEIS0001077**);
- (c) Joint HSS/OC Monthly Monitoring meeting minutes for February 2023 (**BEIS0001087**), Joint HSS/OC Monthly Monitoring meeting minutes for March 2023 (**BEIS0001082**), Joint HSS/OC Monthly Monitoring meeting minutes for April 2023 (**BEIS0001083**), Joint HSS/OC Monthly Monitoring meeting minutes for May 2023 (**BEIS0001090**), Joint HSS/OC Monthly Monitoring meeting minutes for June 2023 (**BEIS0001089**), Joint HSS/OC Monthly Monitoring meeting minutes for July 2023 (**BEIS0001088**), Joint HSS/OC Monthly Monitoring meeting minutes for August 2023 (**BEIS0001086**), Joint HSS/OC Monthly Monitoring meeting minutes for September 2023 (**BEIS0001093**), Joint HSS/OC Monthly Monitoring



meeting minutes for October 2023 (**BEIS0001092**), Joint HSS/OC Monthly Monitoring meeting minutes for November 2023 (**BEIS0001091**); and

- (d) Joint HSS/OC Monthly Monitoring meeting minutes for February 2024 (**BEIS0001098**), Joint HSS/OC Monthly Monitoring meeting minutes for March 2024 (**BEIS0001101**), Joint HSS/OC Monthly Monitoring meeting minutes for April 2024 (**BEIS0001094**), Joint HSS/OC Monthly Monitoring meeting minutes for May 2024 (**BEIS0001100**), Joint HSS/OC Monthly Monitoring meeting minutes for June 2024 (**BEIS0001096**), Joint HSS/OC Monthly Monitoring meeting minutes for July 2024 (**BEIS0001099**), Joint HSS/OC Monthly Monitoring meeting minutes for August 2024 (**BEIS0001095**), Joint HSS/OC Monthly Monitoring meeting minutes for September 2024 (**BEIS0001102**).

50. The following minutes of the Horizon Redress Programme Board meetings are exhibited to this statement:

- (a) Horizon Redress Programme Board meetings minutes for April 2023 (**BEIS0001190**), Horizon Redress Programme Board meetings minutes for June 2023 (**BEIS0001201**), Horizon Redress Programme Board meetings minutes for July 2023 (**BEIS0001197**), Horizon Redress Programme Board meetings minutes for August 2023 (**BEIS0001199**), Horizon Redress Programme Board meetings minutes for September 2023 (**BEIS0001198**); and
- (b) Horizon Redress Programme Board meetings minutes for March 2024 (dating error within doc 240311 Programme Board Note (1) – the date of

the meeting was 11/03/2024) (**BEIS0001191**), Horizon Redress Programme Board meetings minutes for April 2024 (**BEIS0001192**), Horizon Redress Programme Board meetings minutes for May 2024 (**BEIS0001193**), Horizon Redress Programme Board meetings minutes for June 2024 (**BEIS0001194**), Horizon Redress Programme Board meetings minutes for July 2024 (e-mail attachment dated Aug 24, conducted by correspondence) (**BEIS0001203**), Horizon Redress Programme Board meetings minutes for August 2024 (**BEIS0001195**), Horizon Redress Programme Board meetings minutes for September 2024 (**BEIS0001196**).

### **PERFORMANCE TARGETS**

51. Queries or concerns raised by the Post Office with respect to the redress schemes may range from straightforward factual questions which can be answered very quickly to much more complex ones which may, for instance, require a decision by Ministers – within the Department or even collectively. No performance target could accommodate such a broad range of queries, and hence none has been set.

### **POST OFFICE EMPLOYEES WORKING ON REDRESS**

52. Paragraph 11 of the report of the fourteenth meeting of the Horizon Compensation Advisory Board ("**Advisory Board**") held on 7 May 2024 (**RLIT0000275**), states:

*'The Board asked for reassurance from DBT that those who were working on redress in the Post Office had not played a role in the Horizon scandal. DBT confirmed they had asked the Post Office this question when setting up the GLO scheme and they had received reassurance on this point. The*

*Board agreed that the Chair should write to the Post Office CEO to seek assurances that other people who had played a role in the scandal were not still involved in redress or appeals in any way.'*

53. The Department was not in a position to provide the Advisory Board with reassurances that those working on redress in the Post Office had not played a role in the Horizon scandal, as the relevant information and decision-making powers lay with the Post Office. However, the Department pressed the Post Office to provide such assurances both on its own account and that of the Advisory Board.
54. The Department has been informed by the Post Office that the only involvement of Post Office staff in the GLO scheme was:
- (a) in making disclosures (finding and redacting paper and electronic files); and
  - (b) in providing shortfall analyses (interpreting the large volumes of accounting data provided to claimants' lawyers to help them and the Department to identify the cost to the postmaster of shortfalls).
55. The Post Office built a team, eventually comprising over 50 people, to deliver the work. When conducting their internal recruitment for that team, the Director of the Post Office's Remediation Unit, Simon Recaldin, noted orally to the Department's staff that some of the individuals with the strongest relevant skills and greatest familiarity with the Horizon system might, in previous roles, have had some possible involvement in the scandal. He added that, because of the greater training and familiarisation required, the disclosure process would take longer without these individuals. The Department agreed with him that the people

concerned would nonetheless be excluded from the process. The position of Post Office staff involved in other aspects of redress was not discussed.

56. The letter from Simon Recaldin to Professor Christopher Hodges 're: Update on rebuilding trust and redress' dated 30 May 2024 (**BEIS0000843**) and email from Simon Recaldin to Professor Christopher Hodges 'RE: Horizon Claims - personnel issues' dated 19 July 2024 (**BEIS0001187**) provided the Advisory Board with updates on the actions being taken by the Post Office to address the concerns raised by the Board. Those updates made clear that work is still ongoing. In conversation with Mr Recaldin, Departmental officials have encouraged the Post Office to conclude this work.

57. However, at present, the Department is not satisfied that there are no people working on redress who played a role in the Horizon scandal, given that the Post Office has not yet provided such assurances.

### **STATEMENT OF TRUTH**

I believe the content of this statement to be true.

Signed:

**GRO**

Dated: 22 October 2024

**Index to Second Witness Statement of Carl Creswell**

<b>No.</b>	<b>Document Description</b>	<b>URN</b>	<b>Control Number</b>
01	Carl Creswell first witness statement	WITN11730100	WITN11730100
02	HSS Operations Agreement with Post Office	UKGI00017881	UKGI00017881
03	Post Office Limited Horizon Shortfall Scheme – Approach to review and approval of claims v9.0 dated 22 January 2024	BEIS0001188	BEIS0001188
04	Email from Secretary of State's Private Secretary dated 30 July 2024 RE: Ministerial Submission - Horizon Shortfall Scheme - Fixed Sum Awards - OFFICIAL SENSITIVE	BEIS0000888	BEIS0000888
05	Overtaken Convictions Operations Agreement with Post Office	BEIS0000902	BEIS0000902
06	Post Office Horizon Compensation Letter from DBT dated 9 August 2023	BEIS0000703	VIS00014318
07	Letter from Jeremy Hunt to Kemi Badenoch MP re Accelerating Post Office Horizon Compensation dated 4 September 2023	BEIS0000707	VIS00014322
08	Letter from Kevin Hollinrake to John Glen MP re: Horizon Compensation dated 2 November 2023	BEIS0000727	VIS00014342
09	Email from HMT 'RE: [12.00 Friday] Update on the Horizon IT scandal' dated 10 January 2024	BEIS0001189	BEIS0001189
10	POL report – Post Office Horizon Scandal: GLO Compensation Scheme: Tariff of Reasonable Legal Costs	RLIT0000281	RLIT0000281

11	Sixth Witness Statement of Simon Recaldin	WITN09890600	WITN09890600
12	Seventh Witness Statement of Simon Recaldin	WITN09890700	WITN09890700
13	Joint HSS/OC Monthly Monitoring meeting minutes for April 2021	BEIS0001104	BEIS0001104
14	Joint HSS/OC Monthly Monitoring meeting minutes for July 2021	BEIS0001097	BEIS0001097
15	Joint HSS/OC Monthly Monitoring meeting minutes for September 2021	BEIS0001074	BEIS0001074
16	Joint HSS/OC Monthly Monitoring meeting minutes for October 2021	BEIS0001073	BEIS0001073
17	Joint HSS/OC Monthly Monitoring meeting minutes for February 2022	BEIS0001078	BEIS0001078
18	Joint HSS/OC Monthly Monitoring meeting minutes for March 2022	BEIS0001080	BEIS0001080
19	Joint HSS/OC Monthly Monitoring meeting minutes for April 2022	BEIS0001103	BEIS0001103
20	Joint HSS/OC Monthly Monitoring meeting minutes for May 2022	BEIS0001081	BEIS0001081
21	Joint HSS/OC Monthly Monitoring meeting minutes for June 2022	BEIS0001079	BEIS0001079
22	Joint HSS/OC Monthly Monitoring meeting minutes for July 2022	BEIS0001076	BEIS0001076
23	Joint HSS/OC Monthly Monitoring meeting minutes for August 2022	BEIS0001200	BEIS0001200
24	Joint HSS/OC Monthly Monitoring meeting minutes for September 2022	BEIS0001085	BEIS0001085
25	Joint HSS/OC Monthly Monitoring meeting minutes for October 2022	BEIS0001084	BEIS0001084

26	Joint HSS/OC Monthly Monitoring meeting minutes for November 2022	BEIS0001202	BEIS0001202
27	Joint HSS/OC Monthly Monitoring meeting minutes for December 2022	BEIS0001077	BEIS0001077
28	Joint HSS/OC Monthly Monitoring meeting minutes for February 2023	BEIS0001087	BEIS0001087
29	Joint HSS/OC Monthly Monitoring meeting minutes for March 2023	BEIS0001082	BEIS0001082
30	Joint HSS/OC Monthly Monitoring meeting minutes for April 2023	BEIS0001083	BEIS0001083
31	Joint HSS/OC Monthly Monitoring meeting minutes for May 2023	BEIS0001090	BEIS0001090
32	Joint HSS/OC Monthly Monitoring meeting minutes for June 2023	BEIS0001089	BEIS0001089
33	Joint HSS/OC Monthly Monitoring meeting minutes for July 2023	BEIS0001088	BEIS0001088
34	Joint HSS/OC Monthly Monitoring meeting minutes for August 2023	BEIS0001086	BEIS0001086
35	Joint HSS/OC Monthly Monitoring meeting minutes for September 2023	BEIS0001093	BEIS0001093
36	Joint HSS/OC Monthly Monitoring meeting minutes for October 2023	BEIS0001092	BEIS0001092
37	Joint HSS/OC Monthly Monitoring meeting minutes for November 2023	BEIS0001091	BEIS0001091
38	Joint HSS/OC Monthly Monitoring meeting minutes for February 2024	BEIS0001098	BEIS0001098
39	Joint HSS/OC Monthly Monitoring meeting minutes for March 2024	BEIS0001101	BEIS0001101
40	Joint HSS/OC Monthly Monitoring meeting minutes for April 2024	BEIS0001094	BEIS0001094

41	Joint HSS/OC Monthly Monitoring meeting minutes for May 2024	BEIS0001100	BEIS0001100
42	Joint HSS/OC Monthly Monitoring meeting minutes for June 2024	BEIS0001096	BEIS0001096
43	Joint HSS/OC Monthly Monitoring meeting minutes for July 2024	BEIS0001099	BEIS0001099
44	Joint HSS/OC Monthly Monitoring meeting minutes for August 2024	BEIS0001095	BEIS0001095
45	Joint HSS/OC Monthly Monitoring meeting minutes for September 2024	BEIS0001102	BEIS0001102
46	Horizon Redress Programme Board meetings minutes for April 2023	BEIS0001190	BEIS0001190
47	Horizon Redress Programme Board meetings minutes for June 2023	BEIS0001201	BEIS0001201
48	Horizon Redress Programme Board meetings minutes for July 2023	BEIS0001197	BEIS0001197
49	Horizon Redress Programme Board meetings minutes for August 2023	BEIS0001199	BEIS0001199
50	Horizon Redress Programme Board meetings minutes for September 2023	BEIS0001198	BEIS0001198
51	Horizon Redress Programme Board meetings minutes for March 2024	BEIS0001191	BEIS0001191
52	Horizon Redress Programme Board meetings minutes for April 2024	BEIS0001192	BEIS0001192
53	Horizon Redress Programme Board meetings minutes for May 2024	BEIS0001193	BEIS0001193
54	Horizon Redress Programme Board meetings minutes for June 2024	BEIS0001194	BEIS0001194
55	Horizon Redress Programme Board meetings minutes for July 2024	BEIS0001203	BEIS0001203



56	Horizon Redress Programme Board meetings minutes for August 2024	BEIS0001195	BEIS0001195
57	Horizon Redress Programme Board meetings minutes for September 2024	BEIS0001196	BEIS0001196
58	Fourteenth meeting of the Horizon Compensation Advisory Board held on 7 May 2024	RLIT0000275	RLIT0000275
59	Letter from Simon Recaldin to Professor Christopher Hodges re: Update on rebuilding trust and redress dated 30 May 2024	BEIS0000843	BEIS0000843
60	Email from Simon Recaldin to Professor Christopher Hodges 'RE: Horizon Claims - personnel issues' dated 19 July 2024	BEIS0001187	BEIS0001187