
From: Tait Duncan[/O=EXCHANGE/OU=ADMINGROUP1/CN=RECIPIENTS/CN=TAITD]
Sent: Mon 08/07/2013 10:30:05 AM (UTC)
To: 'Paula Vennells' [REDACTED] GRO
Subject: | RE:

Paula, thank you. I will update my team accordingly.

Best regards.....Duncan

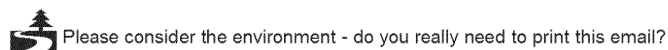
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From: Theresa Iles [REDACTED] GRO **On Behalf Of** Paula Vennells
Sent: 08 July 2013 11:28
To: Tait Duncan
Subject:

Duncan

Thanks again for our useful catch-up on Thursday and for your email received this morning.

Following our session I met up with Lesley, and I have asked her to pick-up on some of the other matters we discussed. I am very keen that we maintain the momentum, and provide our teams with the necessary support and direction.

Lesley has also further clarified the Data Centre and Transitional Service agreement (TSS) position and I can confirm that, although we are not attempting to align the contract awards, we are motivated to get both finalised as quickly as possible. The TSS proposition will be going to Board later this month, whilst in parallel dialogue on the Data Centre Tower is advancing. We are targeting a Data Centre contract award in September; due to the value this will also need to be endorsed by the Board. The Data Centre position does of course need to be considered alongside the wider IT Supply Chain position, specifically the alignment with our SI procurement.

The Home Phone and Broadband initiative is a great example of how our teams are working together. Thank you for raising the points you did: whilst we are keen to advance this as quickly as possible, I am also mindful that any failings would have a significant customer impact. Therefore, I have asked Lesley and Martin to review the timings with a view to ensuring a smooth transition for our customers. They will keep in close touch with your team on this.

I agree we should meet again, probably in August. I intend to ask Lesley to join us as she will be able to provide further context on our overall IT strategy, which would be good to relate to your point on future Horizon evolution. I

will ask Theresa to find a slot in our diaries.

Kind regards
Paula

Paula Vennells | Chief Executive

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