

Witness name: Rachel Scarrabelotti

Statement No: WITN11120500

Dated: 19 July 2024

THE POST OFFICE HORIZON IT INQUIRY

Fifth Witness Statement of Rachel Scarrabelotti

on behalf of Post Office Limited in the Post Office Horizon IT Inquiry

1. I, Rachel Scarrabelotti, of 100 Wood Street, London, EC2V 7ER, say as follows:
2. I am Company Secretary at Post Office Limited ("**Post Office**"). I joined Post Office in March 2022 and was appointed as Company Secretary effective 12 April 2022. This is my Fifth Witness Statement to the Inquiry. The purpose of this witness statement is to correct and clarify a point I made in my second witness statement [WITN11120200] dated 16 February 2024 ("**my second witness statement**").
3. In my second witness statement I said as follows at paragraph 60:

*"60. In keeping with the aim of continuous governance improvement, NomCo has approved the reduction in the number of the CEO's executive reports and the membership of the executive management group has accordingly been reduced from eight members to five members, being the CEO, CFO, Chief Technology Officer, Deputy CEO and Chief People Officer. **This change has been made in response to the preliminary feedback received via the GT report with a desire to improve the speed of decision-making at the senior level. In addition, a***

cohort of approximately 25 employees (including all immediately prior executive direct reports of the CEO) will form a new senior leadership group." [Emphasis added.]

4. At the time of writing my second witness statement, I had understood that this restructuring of the executive had been prompted by preliminary feedback from Grant Thornton ("GT"). However, following recent discussions with the Chief of Staff at Post Office, Chrysanthy Pispinis, I have been advised that this restructuring of the executive was in fact initiated following discussions between the CEO, Deputy CEO, Chief People Officer and Chief of Staff as to alternative membership of the executive management group.
5. As such, it was incorrect to state that the change *"has been made in response to the preliminary feedback received via the GT report"* and paragraph 60 of my second witness statement should instead read as follows:

*"60. In keeping with the aim of continuous governance improvement, NomCo has approved the reduction in the number of the CEO's executive reports and the membership of the executive management group has accordingly been reduced from eight members to five members, being the CEO, CFO, Chief Technology Officer, Deputy CEO and Chief People Officer. **I am told by the Chief of Staff that the proposal for these changes originated from discussions between the CEO, Deputy CEO, Chief People Officer, and Chief of Staff, taking place in parallel to the GT work, and resulting in the CEO's proposal to NomCo. In addition, a cohort of approximately 25 employees (including all immediately prior***

executive direct reports of the CEO) will form a new senior leadership group."

[Emphasis added to highlight the change made.]

Statement of Truth

I believe the content of this statement to be true.

Signature: **GRO**

Date: 19 July 2024