

28/04/2022, 12:13

Email - myra philp - Outlook

RE: Historical Shortfall Scheme - Mary Logie Philp - Auchtermuchty

historicalshortfallscheme <historicalshortfallscheme@postoffice.co.uk>

Wed 04/08/2021 13:06

To: myraphilp [GRO]

Cc: historicalshortfallscheme <historicalshortfallscheme@postoffice.co.uk>

Dear Mary

Thank you for your email, we are looking into your enquiry and will be in touch as soon as we can. Please do bear with us, whilst we review this.

A number of different methods were used to advise potential claimants of the scheme, including advertisements in the press, a dedicated website, as well as letters to current and former Postmasters that we held information for. Our records show we sent the Scheme information to the following address in May 2020, 25 Viewforth, Leven, Fife, KY8 4PG.

We also set up the Scheme website <https://www.onepostoffice.co.uk/scheme> and issued public communications which gave details of the Scheme, with access to application form and other Scheme documents.

Kind regards

Historical Shortfall Scheme
PO Box 76882
London
E1W 9RR
postoffice.co.uk



From: myraphilp [GRO]**Sent:** 15 July 2021 13:35**To:** historicalshortfallscheme <historicalshortfallscheme@postoffice.co.uk>**Subject:** RE: Historical Shortfall Scheme - Mary Logie Philp - Auchtermuchty

Thank you for your email.

No. I do not understand.

Can you tell me how you attempted to trace victims of the Horizon scheme?

I was not contacted -as others were- and therefore your "fairness" most certainly does not apply. How was I supposed to find out about the scheme?

Please reply and explain.

Mary Philp

28/04/2022, 12:13

Email - myra philp - Outlook

Sent from my Galaxy

----- Original message -----

From: historicalshortfallscheme <historicalshortfallscheme@postoffice.co.uk>

Date: 15/07/2021 13:05 (GMT+00:00)

To: myra philp: [redacted] GRO

Cc: historicalshortfallscheme <historicalshortfallscheme@postoffice.co.uk>

Subject: Historical Shortfall Scheme - Mary Logie Philp - Auchtermuchty

Dear Mary

Thank you for your email about the Historical Shortfall Scheme. We are sorry it has taken some time to provide a response but would like to assure you that your enquiry has been considered carefully.

The Scheme was open for 3 months and closed on 14 August 2020. In addition we allowed 15 more weeks for Postmasters with exceptional circumstances to apply. However, this 'grace period' passed quite some time ago and in order to ensure that we are able to progress those applications within the scheme in a fair and timely manner, we are unable to accept any further applications into the Scheme.

We do recognise that this will likely be disappointing news for you but hope that you understand the reason for our decision and wish you all the best.

Kind regards



**Post Office Historical
Shortfall Scheme**

**PO Box 76882
London
E1W 9RR**

From: myra philp: [redacted] GRO

Sent: 10 May 2021 09:22

To: historicalshortfallscheme <historicalshortfallscheme@postoffice.co.uk>; myra philp

[redacted] GRO

Subject: Application

Please find attached form, two attachments in jpg format.

I can be contacted on: [redacted] GRO

Mary M Philp

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