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**From:** Parsons, Andrew [GRO]  
**Sent:** Tue 25/06/2013 12:34:55 PM (UTC)  
**To:** Ben Thorp [GRO]  
**Cc:** Rodric Williams [GRO]  
**Subject:** RE: POL - Horizon issues

Ben, Rodric

To be honest, I don't quite follow the logic of Andy Winn's letters (I suspect this is just me and that this makes perfect sense to the SPMRs!).

The risk here is that disclosing any form of an error in Horizon could become problematic if it ends up in the hands of the JFSA. However, we have no real option but to disclose this issue and make right the error with the SPMRs that have been effected. To do otherwise, risks damaging POL's credibility on Horizon and severe criticism from the Fed.

My suggest therefore is to make sure that we fully understand the root cause of this error before going public. Hopefully, this will give us a good explanation as to why this one error does not undermine our general view that Horizon is otherwise robust.

With that in mind, are you happy for me to speak direct to Simon Baker / Andy Winn to get some more background/technical details?

Ben – I suspect that some of this won't make any sense. If so please feel free to give me a call and I'll chat you through the history.

Kind regards  
Andy

**Andrew Parsons**  
Senior Associate  
for and on behalf of Bond Dickinson LLP



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**From:** Ben Thorp [GRO]  
**Sent:** 25 June 2013 11:14  
**To:** Parsons, Andrew  
**Cc:** Rodric Williams  
**Subject:** POL - Horizon issues

Andrew

By way of very brief introduction, my name is Ben Thorp. I am a Bond Dickinson secondee (from the Newcastle office) currently working with Rodric Williams in POL's Legal team for the next few weeks.

We have received the attached query from the business regarding historical issues a very limited number of branches had with Horizon. POL intends to refund any losses caused by these issues, but not seek to recover any gains.

Could you please review the letters and let Rodric and me have any comments you may have, particularly in the context of the Spot Reviews?

If you would like to discuss anything arising from your review, please do give either Rodric or me a call.

Kind regards,  
Ben

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