

Message

From: Simon Baker [imceaex-
_o=mms_ou=exchange+20administrative+20group+20+28fydibohf23spdl+29_cn=recipients_cn=simon+2ebaker4b1a8ef6-
d2e0-4dec-94ea-591dfa651f2e@c72a47.ingest.local]
Sent: 24/06/2013 15:43:42
To: gareth.jenkins [GRO]; Andrew Winn [GRO]
Subject: FW: Follow up from call
Attachments: FW_TC Outbound.eml.pdf; outputs from the meeting_dial in.eml.pdf; TC Outbound Job.eml.pdf; RE_ACC
disablement.eml.pdf; RE_ Failed TC.eml.pdf; Re_FW_ Stromness ACC Disable.eml.pdf; RE_Hi there_.eml.pdf; RE_TC
Outbound Failure - one TA for £20 processed.eml.pdf; RE_TCs.eml(1).pdf; RE_TCs.eml(2).pdf; RE_Transaction Correction
Outbound File.eml.pdf

Gareth

Attached are the emails. This most urgent one is the one entitled "outputs from the meeting/dial"

Below are the sentences that Ian thinks we need to respond to provide an explanation for. Unfortunately I haven't yet match the sentences to the email above. That's my homework for tonight!

Simon

I note that the key message in your response is as follows:

"The POL Bracknell Team had no access to the live system therefore could not conduct any of these transactions."

However, the previously supplied emails appear to suggest that the Bracknell team could process, possibly on an overnight basis, transactions on the live system.

Please see the following extracted quotes from the emails previously supplied:

about "Although it is rarely done it is possible to journal from branch cash accounts. There are possible P&BA concerns how this would be perceived and how disputes would be resolved."

suspense "Can you permanently disable the ACC for Forsinard PO 2528401 with immediate effect please?
I visited this branch yesterday and have sent money back for which the value of £5550 is still sitting in the account.

the This branch does not have CVIT transportation and despatch rem pouches via shared service only and this was cause of their previous TC's being issued which then resulted in a special audit being undertaken"

"Apologies all round. This was originally fastracked to the incorrect FAD code.
This will be done overnight and the Branch should be able to scan Special Delivery barcodes tomorrow."

the "Howard – can you remove the non-core links for Parcelforce services from this branch asap please.)
Giro deposits/withdrawals are a little different – the Partner screen contains these because I believe a couple of Partner branches do offer these services to specific business customers so we were asked to put these on.
Unfortunately it can't be varied for individual branches – all Partners see the same screens."

At the moment your response is inconsistent with what is being said in emails sent between Bracknell team members.

Can you look into this urgently and address this apparent inconsistency in an updated response?

I will also look again at the email data and see if anything else clarifies the issue

Many thanks

With best wishes

Ian R Henderson CCE CISA FCA
Advanced Forensics - London, UK

From: Ian Henderson [GRO]
Sent: 24 June 2013 14:22
To: Simon Baker
Subject: FW: Follow up from call
Sensitivity: Confidential

As requested

With best wishes

Ian R Henderson CCE CISA FCA
Advanced Forensics - London, UK

Forensic computing expert witness and electronic disclosure specialist

UK Mobile: [GRO]

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From: Ian Henderson [GRO]
Sent: 28 May 2013 09:35
To: 'Susan Crichton'; 'Alwen Lyons'
Cc: 'rwarning [GRO]'
Subject: RE: Follow up from call
Sensitivity: Confidential

Susan

I attach 11 emails from our preliminary review of the Bracknell data. Please note that I only received the second batch of Bracknell data on Friday and it will take 3 or 4 days to process.

With best wishes

Ian R Henderson CCE CISA FCA

Advanced Forensics - London, UK

Forensic computing expert witness and electronic disclosure specialist

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From: Susan Crichton [GRO]

Sent: 24 May 2013 17:54

To: 'ir[GRO]' Alwen Lyons

Cc: 'rwarning[GRO]

Subject: Re: Follow up from call

Sensitivity: Confidential

Ian - thanks could you also send the details of the relevant emails to help us move forward this work next week.

Thanks

Susan

From: Ian Henderson [GRO]

Sent: Friday, May 24, 2013 09:35 AM

To: Alwen Lyons; Susan Crichton

Cc: 'Ron Warmington' [GRO]

Subject: Follow up from call

As requested, please find attached the letter from JA to JFSA received by us on 19 April

I also attach the Rudkin Spot Review sent to POL on 10 May

With best wishes

Ian R Henderson CCE CISA FCA
Advanced Forensics - London, UK

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