Witness Statement

*(CJ Act 1967, s9; MC Act 1980, ss 5A(3)(a)
and 5B, MC Rules 1981, r 70)*

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®
POST OFFICE

Statement of   GARETH IDRIS JENKINS

Age if under 18   Over 18   (If over 18 insert 'over 18')

This statement (consisting of three pages each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it anything which I know to be false or do not believe true.

Dated the 6th day of   April 2006

Signature

I have been employed by Fujitsu Services, working on the Post Office Account, formally ICL Pathway Ltd, since 1996 as a Customer Solutions architect, involved in many aspects of design and implementation of the computer system known as Horizon. This is a computerised accounting system used by Post Office Ltd.

Fujitsu have a fault management system called the PEAK system, which is used for passing faults around the team and tracking faults raised regarding the Post Office Account.

I extracted data from this system concerning Gaerwen Post Office. The data extracted was for all transactions for three specific time periods requested. From this data, I then extracted all the banking transactions which showed a zero value. I then produced three spreadsheets analysing the reasons for the zero values. These were 14th September to 13th October 2005, known as Audit Request Query (ARQ) 401, which I now produce as item **GJ/1**, 18th November to 26th November 2004, known as ARQ 459 which I now

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produce as item **GJ/2** and 19th May to 27th May 2005, known as ARQ460 which I now produce as item **GJ/3**.

The table below provides a summary of the data that has been analysed and the number of zero transactions in relation to the total number of banking transactions undertaken at the branch.

ARQ	Start Date	End Date	Number of Banking Transactions	Number of Zero Value Banking Transactions
401	14/09/2005	13/10/2005	1166	119
459	18/11/2004	26/11/2004	231	70
460	19/05/2005	27/05/2005	407	47
Totals			**1804**	**236**

Each Spreadsheet has the following Columns:

Heading	Meaning
<Id:	Counter Position that the Transaction took place on
<User:	User logged in at that Counter
<Date:	Transaction Date in GMT
<Time:	Transaction Time in GMT
<SaleValue:	Amount of the transaction (always zero)
<TranType:	Transaction Type (see table below for meanings)
<RespCd:	Result of the Transaction (see table below for meanings)

The "<TranType:" column indicates the Type of Transaction. The following Types are used in the 3 spreadsheets with the meanings shown:

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<TranType:	Meaning
01	Balance Enquiry – Mag Stripe
03	Cash Withdrawal – Mag Stripe
04	Cash Withdrawal with Balance – Mag Stripe
06	Change PIN – Mag Stripe
61	Balance Enquiry – Chip and PIN
62	Cash Deposit – Chip and PIN
63	Cash Withdrawal – Chip and PIN
64	Cash Withdrawal with Balance – Chip and PIN
65	Cash Withdraw Limit – Chip and PIN

In all cases where the Response was "Authorised OK" (152 transactions), the Transaction was either a Balance Enquiry or Change of PIN (Transaction Types 01, 06 or 61), where no Cash is expected to have changed hands.

Response Codes 03, 04, 06 and 08, indicate that the Financial Institution has decline the Transaction, and so no Cash should change hands.

Response Codes 23 and 26 indicate an unusual Response from the Financial Institution and again no Cash should change hands.

Finally, Response Code 32 indicates that Horizon's Central system has received no response from the Financial Institution within a timeout period, and so no Cash should change hands.

All these are perfectly normal occurrences and should result in clear instructions being passed to the Counter Clerk to ensure that no Cash should change hands.

There is no reason to believe that the information in this statement is inaccurate because of the improper use of the computer. To the best of my knowledge and belief at all material times the computer was operating properly, or if not, any respect in which it was not operating properly, or was out of operation was not such as to effect the information held on it. I hold a responsible position in relation to the working of the computer.

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