

From: Harvey Michael [/o=Exchange/ou=AdminGroup1/cn=Recipients/cn=HarveyM]
Sent: Wed 18/09/2013 3:05:32 PM (UTC)
To: Lamb Helen [GRO]
Subject: Summary of meeting with Post Office

Helen,

Below is my summary of the meeting (with some internal comments regarding options – which I will remove from). Please confirm whether I have covered everything and/or it matches your recollection. Once agreed I would like to share it with Pete Newsome and James Davidson.

Attendees

Lesley Sewell
 Susan Crichton
 Andy Holt
 Helen Lamb
 Mike Harvey

		Internal Comment	Action
1	POL have implemented a mediation process for any claims/issues Sub-Postmasters may have with regard to claimed lost transactions/discrepancies	Note SC herself said that claims were limited to 7 years but that they were accepting those from earlier subject to determining what data they actually had.	AH to send ToR for Mediation Process (publicly available document)
2	The Mediation Process will have an independent chair and Sub-PMs will have access to external support funded by POL.		
3	This process is separate from the legal process		
4	POL require Fujitsu to assist this process by providing the data etc (as per current Horizon Prosecution support processes). However, it would be of value if we could provide explanatory reports too (pitched at the Sub-PMs technical level to explain the data etc. For example, if we say X could not happen because the two systems were running on separate Network Protocols, explain in layman's language what that means)	This could be something we ask for James' assistance with developing as he would be a good conduit between the technical and laymans as he is very capable of working in both areas	Fujitsu will develop this as requested as part of the mediation process. In order to gain consistency of approach we suggest that this is managed as a Project and it may be something that James Davidson could manage in order to ensure a good bridge between the technical and layman's explanations.
5	POL may be looking at improvements to their systems and aspects of the Horizon system, for example POL may want changes to the audit log/roll back process in order to	We need to ensure that we are clear that we have delivered the services and as such any	AH to liase with Pete Newsome with respect to the changes that POL may request.

	make it easier for Sub-PM's to use/understanding	changes are chargeable. AH indicated there are currently 12 or so changes they may request.	
6	POL detailed that they have nearly completed a review of the Criminal Cases (about 150 so far). Of these they have flagged 9 as potentially having an issue in light of the Second Sight report.		
7	POL's criminal barrister from Cartwright King solicitors has flagged a discrepancy between the evidence given in court and the information provided as part of the Second Sight audit. This could mean that the relevant Expert is "tainted".	I disagree that the Expert is "tainted" but ultimately there is little point challenging it as we agree it may be a sensible time to transition to a new expert to ensure continuity of service	SC to determine whether she can share the report with Fujitsu (MH)
8	POL looking for some means of providing an "independent" witness/expert with respect to future criminal cases. This may be an academic. MH pointed out concerns he had about how viable such an approach would be with respect to past transactions.	We need to remember this is all about data integrity and as such I am of the view that we remain best placed to provide the data and give a context/ explanation as to where it came from and any factors affecting it. POL have/are having conversations with Imperial College re the "academic". LS has concerns regarding the use of an academic / independent expert but for her it depends on sight of the ToR.	SC to share with MH the proposed ToR for an "independent expert" for our comment/review. SC indicated she may also request MH attend a call with Counsel on Friday afternoon
9	POL flagged that Counsel is concerned regarding the change of data audit system. HL and MH explained that the process will be independently checked throughout the process and nothing will be done with POL's agreement	Note LS stated she did not have any concerns regarding this process	Once the papers are completed, Fujitsu to present them to POL (including Counsel).

Kind regards,

Mike

Michael Harvey

Commercial Director and Solicitor

Fujitsu

22 Baker Street, London W1U 3BW

Mob:

Email:

Web: <http://uk.fujitsu.com>



Please consider the environment - do you really need to print this email?