
From: Graham Brander[/O=MMS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=GRAHAM.BRANDER4BD608EA-E012-4EBE-BD19-2C151BF40CB9]
Sent: Mon 19/07/2010 9:29:48 AM (UTC)
To: Andy Hayward [GRO]
Cc: Jason G Collins [GRO]; John Longman [GRO]
Subject: RE: Horizon Integrity risks

Andy

I know my memory isn't what it used to be but think this might relate to Jon Longman's West Byfleet case. Apparently it was raised by a couple of the team (not Jon) at a recent focus group meeting led by Nigel.

Regards
Graham Brander
[GRO]

From: Andy Hayward
Sent: 16 July 2010 10:51
To: Graham Brander; Jason G Collins
Subject: Fw: Horizon Integrity risks

Graham,
at yesterdays SLT Nigel Viles mentioned that one of the investigators had mentioned concerns re: Horizon challenges in one of his cases (this being you I believe). Please see my recent reply to the team on this matter. If however you need further and specific support please let Jason/myself know or if required contact Dave K.
Rgds,

Andy

----- Forwarded by Andy Hayward/e/POSTOFFICE on 16/07/2010 10:46 -----

Andy Hayward
13/07/2010 15:54

To: Andrew Daley/e/POSTOFFICE@Exchange
cc: Iain Murphy/e/POSTOFFICE@Exchange, Jason G Collins/e/POSTOFFICE@Exchange, Paul Southin/e/POSTOFFICE@POSTOFFICE, Dave M King/e/POSTOFFICE@Exchange, Sue Lowther/e/POSTOFFICE@POSTOFFICE
Subject: Re: Horizon Integrity risks

Andrew,
Sue Lowther's team have reviewed this on behalf of Security and will be producing a briefing summary for the stakeholders. In essence it will state that there are no underlying issues or trends identified regarding the Horizon challenges to date and that we will continue to 'manage' each case as and when further challenges arise. This is also the recommendation from the Legal team in that if we carry out a 'drains up' exercise we are leaving ourselves open to an even greater risk of challenge (i.e. in simple terms: why are you looking if you say everything is okay!).

Jason/Andrew:

However and from a fraud casework perspective can you ensure that all case challenges/issues moving forward are captured, monitored and reviewed (please liaise with the casework team).

Dave,

Following our previous discussions not sure where you are with this, spoke to Sue last week re: producing the summary report for stakeholders.

Rgds,

Andy

▼ Andrew Daley

Andrew Daley

13/07/2010 15:31

To: Iain Murphy/e/POSTOFFICE, Andy
Hayward/e/POSTOFFICE
cc: Jason G Collins/e/POSTOFFICE, Paul
Southin/e/POSTOFFICE
Subject: Horizon Integrity risks

Hi All,

Have you guys heard anything from the PO executive on the Horizon integrity risk?

The investigators are concerned that if we lose a case based on the Horizon integrity, we'll be in a world of trouble. They have also been getting queries from solicitors during case briefings. So this is still very much in the spotlight and not going away.

Kind Regards,

Andrew Daley
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