

Dawn Hawkins

From: John Longman
Sent: 01 September 2011 11:33
To: Emily B Springford
Subject: Alderly Edge & Astwood Bank

Emily

We will need to get clarification from Shoosmiths on exactly what they mean in the point queried by Penny Thomas below.

Regards

GRO

Security Manager
Security Operations - South

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GRO

From: Thomas Penny
Sent: 01 September 2011 10:43
To: John Longman
Cc: Jane M Owen
Subject: RE: Horizon Integrity Challenges - Alderley Edge Post Office (Scott Darlington) & Astwood Bank Post Office (Julian Wilson)

Hi Jon

OK. I've read the requirements and spoken to an expert. We do not understand the question and need clarification on:-

The documents relating to the assessment of the pilot testing of Horizon Mark 2 and Horizon Mark 3, the results of those assessments, the losses that were found within the system and details of how those losses were reconciled or otherwise dealt with.

If you are talking about Horizon pilot we believe you will need to address your question to POL technical experts. If it's something else, please qualify.

I will proceed with identifying which information we will be able to provide and the estimated costs for so doing.

Speak soon.

Kind regards
Penny

01/09/2011

Penny Thomas
Security Analyst, Customer Services

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