

Thomas Penny



From: Jenkins Gareth GI
Sent: 08 February 2010 14:33
To: jarnail.a.singh [GRO]
Cc: Thomas Penny; Jones David M
Subject: RE: REGINA v SEEMA MISRA GUILDFORD CROWN COURT TRIAL - 15TH MARCH 2010

Attachments: 0208.Gareth - West Byfleet.doc



0208.Gareth - West
Byfleet.doc...

Jarnail,

Attached is a new Witness statement saying what I don't know about Falkirk and also the comments on the 3rd report.

I doubt if they are of much use without getting the various detailed logs.

Regards

Gareth

Gareth Jenkins
Distinguished Engineer
Applications Architect
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-----Original Message-----

From: marilyn.benjamin [GRO] On Behalf
Of jarnail.a.singh [GRO]
Sent: 08 February 2010 10:53
To: Jones David M
Cc: Jenkins Gareth GI; Thomas Penny
Subject: REGINA v SEEMA MISRA GUILDFORD CROWN COURT TRIAL - 15TH MARCH 2010

URGENT

David,

Thank you. I would be grateful if Mr Jenkins is asked the following:-

1 In relation to the Eleanor Nixon statement, the information we received that although Maureen Lyme states she cannot remember specific Offices she has stated that pre August 2005 Offices were using a separate system for debit / credit card transactions called Streamline. Offices would put debit / credit cards through this system and produce a receipt, which could be keyed into the Horizon

terminals.

Some Postmaster / Clerks would key in the information into Horizon as cash, instead of debit / credit cards resulting in a shortage in Offices. If Post Offices contacted Chesterfield at the time any Branch discrepancies were dealt with, and sorted out with the individual Post Offices.

Therefore the problems were results of incorrect account produce and not a problem with the Horizon system. No information is available for any Correction Notices pre August 2005. So the Nixon statement is unlikely to have any relevance for our present case of Misra.

2 The areas where Mr Jenkins says for POL to respond should be deleted from his statement.

Mr Jenkins needs to comment on the third interim report received from the Defence Expert.

The quality of training of SPMS is obviously outside Mr Jenkins expertise. However I wonder if he might be prepared to comment on how it might be possible to examine the Horizon data to investigate mistakes.

We are keen that the Defence are given suggestions as to how they can efficiently test their theories against the Horizon data. We do not want them to say that they will not have time before the Trial. We anticipate that it would not be very difficult to test their theories against a short but represented span of data example from the months when Mrs Misra has admitted to false accounting. (15th November 2006 to 14th December 2006, 16th May 2007 to 16th June 2007, 14th November 2007 to 15th December 2007 and 9th January 2008. It would be helpful if Mr Jenkins could consider practical and efficient ways in which the Defence might be able to test their theories.

I also refer you to my E-Mail to you of Friday 5th February 2010 at 15.39 paragraphs 2, 3 and 4.

Thank you in anticipation of your help.

Kind regards.

Jarnail A Singh
Senior Lawyer
Criminal Law Team

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Witness Statement

(CJ Act 1967, s9; MC Act 1980, ss 5A(3)(a) and 5B, MC Rules 1981, r 70)

Statement of GARETH IDRIS JENKINS

Age if under 18 Over 18 (If over 18 insert 'over 18')

This statement (consisting of pages each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it anything which I know to be false or do not believe true.

Dated the 8 day of February 2010

Signature

I have been employed by Fujitsu Services, working on the Post Office Account, formally ICL Pathway Ltd, since 1996 as a Customer Solutions architect, involved in many aspects of design and implementation of the computer system known as Horizon. This is a computerised accounting system used by Post Office Ltd.

I have been asked if issues found at Callender Square Post Office in Falkirk could have caused the discrepancies in the case of SEEMA MISRA. At this stage, I am not aware of the details of the problems in Callender Square Post Office in Falkirk. However I expect to be able to find out the details of that case and also to compare the failing scenarios with the detailed logs that are to be extracted for the SEEMA MISRA case and should then be able to make it clear if the scenario is relevant.

I have been asked to make comments on the **3rd Interim Technical expert's report to the Court prepared by Charles Alastair McLachlan, a Director of Amsphere Consulting Ltd.**

I have listed below the statement contained within the above mentioned report in *italics* and recorded my comment beneath in **bold**. For ease I have retained the original number reference.

1.2.1 Source of problem – End to end EPOSS transaction flow: the equipment failure user guide provided identifies at subsection 14 a process for identifying lost EPOSS

Signature

Signature witnessed by

Witness Statement

(CJ Act 1967, s9; MC Act 1980, ss 5A(3)(a) and 5B, MC Rules 1981, r 70)

Continuation of statement of **GARETH IDRIS JENKINS**

transactions. The implication is that EPOSS transactions can be lost due to equipment failures. Without access to the sub post office data records and the intermediate data records in the end to end process it will not be possible to identify the extent to which this may explain the accounting discrepancies.

No request has been made to Fujitsu for any data relating to this branch. The logs would show any equipment failures and replacement which might possibly relate to lost transactions.

1.2.2 Source of problem – Poor integration: the helpdesk reports provided in Andy Dunks 2nd statement identify a series of problems with the network, printer and the pin terminal. It has not been possible to test whether this could give rise to inconsistent data capture and transmission at the sub post office.

Not sure what this is about. What exactly is required?

1.2.3 Source of problem – systems issues causing incomplete/inconsistent processing of transactions between sub post office and central systems: the reports provided in Andy Dunks 2nd statement identify a number of cases in which the user was required to 're-boot' the terminal. It has not been possible to test whether this could give rise to inconsistent data records in the sub post office.

Again without examining the logs it isn't possible to progress this.

1.3 Hypothesis: Errors in operator data entry are not properly reconciled by the Post Office finance function or by the Horizon system: without access to the system files it is not possible to determine whether this is the case.

Again what is being requested? I've not seen any logs and I don't believe that they have been requested so how can this be progressed without them?

1.3.1 Source of problem – lack of reconciliation of EPOSS transactions end to end:

Signature

Signature witnessed by

Witness Statement

(CJ Act 1967, s9; MC Act 1980, ss 5A(3)(a) and 5B, MC Rules 1981, r 70)

Continuation of statement of **GARETH IDRIS JENKINS**

without access to the system data files it is not possible to determine whether this is the case.

What is being requested?

**1.3.2 Source of problem – lack of reconciliation of other transactions end to end:
without access to the system data files it is not possible to determine whether this is the case.**

Agreed, so the Logs need to be retrieved and examined.

There is no reason to believe that the information in this statement is inaccurate because of the improper use of the computer. To the best of my knowledge and belief at all material times the computer was operating properly, or if not, any respect in which it was not operating properly, or was out of operation was not such as to effect the information held on it. I hold a responsible position in relation to the working of the computer.

Signature

Signature witnessed by