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**From:** Budworth John [/O=EXCHANGE/OU=ADMINGROUP1/CN=RECIPIENTS/CN=BUDWORTHJ]  
**Sent:** Wed 10/09/2008 9:21:31 AM (UTC)  
**To:** Evans Steve (FEL01 [GRO])  
**Cc:** Barnes Gerald [GRO]; Chambers Adrian [GRO]; Seddon Dave [GRO]; Saunders Keith [GRO]; Cozens Tyrone TJS [GRO]; Higman Lionel M [GRO]; Gelder Robert [GRO]; Morley Karen V [GRO]; Peach Mik [GRO]; Bamber Sheila [GRO]; Cumming Marshall [GRO]; Jenkins Gareth GI [GRO]  
**Subject:** RE: Peak 152376: CAPS Process Locking the messagestore PC0164429

Thanks all,  
I'll check RMF stack again tomorrow but nothing other than this PEAK in their currently.  
I'll authorise PEAK 164429 for T86 but would like to move this forward sooner rather than later so test and deploy as early as possible in October.  
Rgds  
John

-----Original Message-----

**From:** Evans Steve (FEL01)  
**Sent:** 09 September 2008 17:29  
**To:** Budworth John  
**Cc:** Barnes Gerald; Chambers Adrian; Seddon Dave; Saunders Keith; Cozens Tyrone TJS; Higman Lionel M; Gelder Robert; Morley Karen V; Peach Mik; Bamber Sheila; Cumming Marshall; Jenkins Gareth GI  
**Subject:** RE: Peak 152376: CAPS Process Locking the messagestore PC0164429

I note that Mik has replied, and yes this one has become a higher priority with the customer.  
It's not related to PC147179, which I've actually just returned 'no fault in product', so doesn't exist anymore.


Gerald has requested a target of T86 as he has gone off on leave until the 23<sup>rd</sup> Sept.  
Therefore a fix will not be available before the 25<sup>th</sup>.  
If this is a real problem to anyone please let me know.

Steve

**Stephen A Evans**

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 Before printing, think about the environment

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**From:** Budworth John  
**Sent:** Tuesday, September 09, 2008 4:10 PM  
**To:** Evans Steve (FEL01); Peach Mik; Bamber Sheila; Cumming Marshall; Jenkins Gareth GI  
**Cc:** Barnes Gerald; Chambers Adrian; Seddon Dave; Saunders Keith; Cozens Tyrone TJS; Higman Lionel M; Gelder Robert; Morley Karen V  
**Subject:** FW: Peak 152376: CAPS Process Locking the messagestore PC0164429

All,  
PEAK 164429 (clone of 152376) has arrived in RMF. At the moment this is the only PEAK in RMF.  
I'm not sure why this has been re-visited by Counter-Dev and Gareth as we decided we were not going to fix this back in January.  
Has something in live increased the problem or has it been raised as an issue by the customer or elsewhere? I don't know.  
Anyway, CABSPProcess is part of LFS\_COUNTER. I am not expecting any other LFS change during Horizon but it might be worth looking at LFS related PEAK 147179.

We initially said we would fix this next time we visited the LFS code but later updates suggest not. Currently with EPOSS-DEV targeted at T60.

I don't particularly want to be delivering anything into Horizon that can be avoided but if an LFS drop is required it could be done in parallel with other activities.

Comments welcome.

Rgds  
John

-----Original Message-----

**From:** Seddon Dave (BRA01)  
**Sent:** 09 September 2008 15:37  
**To:** Budworth John  
**Subject:** FW: Peak 152376: CAPS Process Locking the messagestore PC0164429

FYI

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**From:** Seddon Dave (BRA01)  
**Sent:** 05 September 2008 13:01  
**To:** Evans Steve (FEL01); Jenkins Gareth GI; Birkinshaw Roy  
**Cc:** Burton John; Chambers Anne O; Barnes Gerald  
**Subject:** RE: Peak 152376: CAPS Process Locking the messagestore PC0164429

Didn't have the option to reopen call so have simply taken a clone. Call PC0164429 is therefore now with Gerald.

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**From:** Evans Steve (FEL01)  
**Sent:** 04 September 2008 17:16  
**To:** Jenkins Gareth GI; Birkinshaw Roy  
**Cc:** Burton John; Chambers Anne O; Barnes Gerald; Seddon Dave (BRA01)  
**Subject:** RE: Peak 152376: CAPS Process Locking the messagestore

Gerald,  
Can you liaise with Dave Seddon / Lionel to get this re-opened and then back to RMF?  
Thanks  
Steve

**Stephen A Evans**

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**From:** Jenkins Gareth GI  
**Sent:** Thursday, September 04, 2008 11:47 AM  
**To:** Birkinshaw Roy  
**Cc:** Evans Steve (FEL01); Burton John; Chambers Anne O; Barnes Gerald  
**Subject:** Peak 152376: CAPS Process Locking the messagestore

Roy,

As requested yesterday, I've had a look at the relevant code and a chat with Gerald and I'm satisfied that the fix that Gerald has proposed for this peak is low risk and should remove this particular cause of timeouts.

The actual Peak is now closed, so I'm not sure exactly what process should be followed, but effectively what I think we need is for the peak to be re-opened and sent to RMF for further consideration in light of recent investigations.

Are you and Steve able to progress it from here?

Regards

Gareth

**Gareth Jenkins**  
**Distinguished Engineer**  
**Applications Architect**  
**Royal Mail Group Account**

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