

Thomas Penny

From: Thomas Penny
Sent: 04 December 2008 08:14
To: Pritchard Howard
Subject: RE: ARQ Service problem



Thanks for the update, Howard. Sorry to have rung you while you are on leave - I didn't realise.

Kind regards
Penny

-----Original Message-----

From: Pritchard Howard
Sent: 03 December 2008 20:37
To: Thomas Penny; Sewell Peter (FEL01)
Subject: RE: ARQ Service problem

Pete,

At the ISMR, the CP was discussed and it was agreed that the content will need to be re-written as there are possible conflict...i.e. Potential....., This will be rejected by the board.

Please re-write the CP and if required speak to Hilary to get further wording so that it can be accepted as soon.

Kind Regards

Howard

-----Original Message-----

From: Thomas Penny
Sent: 01 December 2008 13:11
To: Sewell Peter (FEL01); Pritchard Howard
Subject: RE: ARQ Service problem

Hi Pete

Is the CP now in the system?

It must be stressed that the current process for event checking is not an acceptable procedure.

We need to consider what we do with regards to witness statements already provided, (1) where the case has not yet gone to court and (2) where the case has gone to court. The identification of (1) may well result in questions seeking the viability of (2).

Regards
Penny

-----Original Message-----

From: Sewell Peter (FEL01)
Sent: 01 December 2008 12:38
To: Pritchard Howard
Cc: Thomas Penny
Subject: ARQ Service problem

Howard

Some brief words, the problem first raised in SI has been fully investigated by SI, Audit and SSC.

The real problems I can see is the overhead in the event checking and Penny's statement which contractually is now incorrect.

Regards Pete

Pete Sewell
Security Operations Manager

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