

---

**From:** Pinder Brian [/O=EXCHANGE/OU=ADMINGROUP1/CN=RECIPIENTS/CN=PINDERB]  
**Sent:** Wed 01/11/2006 12:21:36 PM (UTC)  
**To:** Jenkins Gareth GI [GRO]  
**Cc:** Sewell Peter (FEL01) [GRO]  
**Subject:** | FW: Post Office Limited -v- Lee Castleton

Gareth  
Please see below from Stephen Dilley.

I have asked Mik Peach to look into this for me and awaiting his response but is it an issue do you think or is it something which can be neatly explained?

Regds Brian

---

**From:** Pinder Brian  
**Sent:** 01 November 2006 11:35  
**To:** 'Stephen Dilley'  
**Cc:** Tom Beezer; mandy.talbot [GRO]; Richard Morgan; graham.c.ward [GRO];  
martyn.mitchell [GRO]  
**Subject:** RE: Post Office Limited -v- Lee Castleton

Stephen ci rest

I appreciate the urgency and reasoning around your email and I do not wish to appear negative but usually if a problem occurs with the system it would be reported to the helpdesk and a proper and logical investigation would take place. Your email does not indicate if Mr Booth has reported this and if not it may make it difficult to identify the exact cause, particularly if we need further clarification on any mater. However I will look into this, and keep you informed of any progress.

Kind Regards Brian

---

**From:** Stephen Dilley [mailto: [GRO]  
**Sent:** 31 October 2006 16:04  
**To:** Pinder Brian  
**Cc:** Tom Beezer; mandy.talbot [GRO]; Richard Morgan; graham.c.ward [GRO];  
martyn.mitchell [GRO]  
**Subject:** Post Office Limited -v- Lee Castleton  
**Importance:** High

Dear Brian,

One of the witnesses in the Castleton case is Greg Booth who was the temporary sub-postmaster at Marine Drive branch from 21 April to 28 May 2004. Greg is currently the manager of the Newbury Post office branch, 401 Scalby Road, Scarborough, YO12 6TQ.

Greg spoke to me last week and reported that his computer froze on Wed 25 or Thurs 26 October 2006 (I will clarify which day) whilst he was serving a customer and part way through a transaction. The transaction had not been settled. It related to a postage label. When he logged back in again, the computer had lost the transaction of £1.27. The computer did not prompt him to try to recover it. Greg is away this week, but I will be contacting him upon his return to obtain a supplemental witness statement about this point. Prior to then, Greg's evidence was that he had never know the system to lose a transaction. In this particular case, Greg was £1.27 up because he had taken money from a customer. However, I anticipate the reverse would have happened if he had been paying money out.

Although this is for a small amount, the principle on the face of it seems concerning because it suggests that the Horizon system can, (albeit rarely), lose transactions. Castleton's solicitors will try to exploit any

weakness and we must be prepared for a possible attack on this point.  
Our Counsel has requested that Fujitsu review the Newbury Post Office's Horizon data for those days period to see if you can tell whether the system froze and lost the transaction and what the explanation may be.

We have to serve Witness Statements very shortly. I will have to prepare a supplemental Witness Statement for Greg Booth dealing with this and may possibly need to take a further Witness Statement from somebody at Fujitsu, depending on your explanation. Accordingly, I would be grateful if you could look into this and come back to me as a matter of urgency.

Kind regards.

Yours sincerely

Stephen Dilley  
Solicitor  
for and on behalf of Bond Pearce LLP

DDI: [REDACTED] GRO  
Main office phone: [REDACTED] GRO  
Fax: [REDACTED] GRO  
[www.bondpearce.com](http://www.bondpearce.com)

The information in this e-mail and any attachments are confidential and may be legally privileged and protected by law. The intended recipient only is authorised to access this e-mail and any attachments. If you are not the intended recipient, please notify the sender as soon as possible and delete any copies. Unauthorised use, dissemination, distribution, publication or copying of this communication is prohibited.

Any files attached to this e-mail will have been checked by us with virus detection software before transmission. You should carry out your own virus checks before opening any attachment. Bond Pearce LLP accepts no liability for any loss or damage which may be caused by software viruses.

Bond Pearce LLP is a Limited Liability Partnership registered in England and Wales number OC311430.  
Registered Office: 3 Temple Quay, Temple Back East, Bristol, BS1 6DZ.  
A list of Members is available from our registered office. Any reference to a Partner in relation to Bond Pearce LLP means a Member of Bond Pearce LLP. Bond Pearce LLP is regulated by the Law Society.