

Nicola McSherry

From: mandy.talbot [GRO]
Sent: 06 December 2006 14:40
To: "ParkerSP%uk.fujitsu" [GRO]
Cc: Stephen Dilley
Subject: Callendar Square URGENT

Steve I have copied you into this e-mail to POL because it may be that you might have to do a repeat performance tomorrow once the FAD codes have been identified and the name of the branches revealed. Incidentally can you identify branches from FAD codes? as if so this might give you a head start.

Stephen and Richard our legal team at the Court will be doing their best to persuade the Court not to allow Castleton to call this evidence because it is filed late and does not relate to the problems at his branch office. If they are successful there will be no need to progress any further with these investigations but as Castleton is a litigant in person it is common for Judges to be sympathetic and may allow him to rely on his evidence. If so you will have to pull out all the stops to investigate what if anything went wrong at these branches and why we can distinguish them from Mr Castleton at Marine Drive.

Regards
Mandy Talbot
Dispute Resolution
Company Secretary's Office
Royal Mail Legal Services
148 Old Street
London EC1V 9HQ

Postline: [GRO] STD Phone: [GRO] Fax: [GRO]
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----- Forwarded by Mandy Talbot/e/POSTOFFICE on 06/12/2006 14:31 -----

Mandy Talbot

To: Lynne Fallowfield/e/POSTOFFICE [GRO]
06/12/2006 14:31 Gary Blackburn/e/POSTOFFICE [GRO] Shaun
Turner/e/POSTOFFICE [GRO], Sandra
MacKay/e/POSTOFFICE [GRO]
cc: stephen.dilley [GRO]
Subject: Callendar Square URGENT

Lynne further to our chat can you advise what are the names of the postmasters and addresses of the branches if possible of the following FAD Codes.

442614, 152508, 059025, 132941

In Feb of this year you wrote to Gary Blackburn and he wrote to Shaun Turner and then Sandra MacKay about these branches which had apparently registered complaints about the HORIZON system. Fujitsu have told us that in respect of Callendar square that there was a problem when stock was transferred from one stock unit to another but this would only apply when there was more than one stock unit, iemore than one position at the counter.

Did any of you find out what the problems were at the other branches and what did POL and Fujitsu do to correct them.

Regards
Mandy Talbot
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