

Witness Name: Jayne Elizabeth Faith
Sullivan-Hemes

Statement No.: WITN07610100

Dated: 19 February 2023

POST OFFICE HORIZON IT INQUIRY

FIRST STATEMENT OF Jayne Elizabeth Faith Sullivan-Hemes

I, Jayne Elizabeth Faith Sullivan-Hemes, will say as follows...

INTRODUCTION AND BACKGROUND

1. My memory isn't the best but as far as I can remember I was part of the Regional Horizon Team. I had nothing to do with the training or day to day running of Horizon but I believe that my, and the team I worked with, main responsibility was to get the offices ready to have the equipment installed into offices that had slipped the timetable for whatever reasons. We would look at any modifications that the office needed or checked that the postmaster was willing to go ahead as he might have refused earlier on for some reason. We would also arrange to get one of the field team (Not an HFSO) to visit the office if there was any way that they could clarify what was holding up the installation.

2. I was not an HFSO myself and did not have any knowledge or training on how to use the system.

Statement of Truth

I believe the content of this statement to be true.

Signed: **GRO**

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